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APPLICATION FORM

European Territorial Cooperation Objective CENTRAL EUROPE Programme

Application Round 4

Don't remove the Excel protection. You risk that the form will be damaged and thus the application will become INELIGIBLE

litle of the project:		
Management of Cultural Heritage in the Central	Europe Area	
Acronym:		
HERMAN		Microsoft Supervision in
Lead Applicant (official name of th	ne institution in English):	
Municipality of Eger		
Lead Applicant country:	Region:	
Hungary	Eszak-Magyarorszag	
Priority:		
Priority 4		
Area of Intervention:		
4.3 Capitalising on Cultural Resources for More A	Attractive Cities and Regions	
Duration		

Duration:

Start	date	End	date	Duration (months)
7	2012	12	2014	30

Form has to be filled in and returned by post as printed version and on CD-ROM/other device:

CENTRAL EUROPE Programme

Joint Technical Secretariat

Museumstraße 3/A/III

A-1070 Vienna, Austria

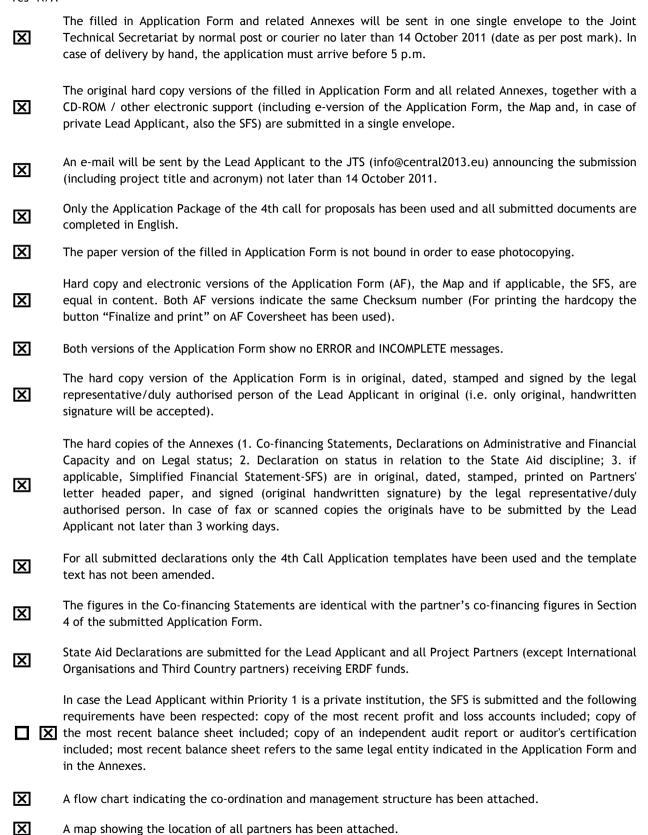
Phone +43 (1) 4000 - 76 142

Fax +43 (1) 4000 - 99 76 141

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	Date of approval:	
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Checklist for submission of the Application Form





Section 1: Basic Information

Project summary

Describe the project background, issues/challenges, objectives (general and specific), need for transnational cooperation, relevance of the partnership, main activities, expected outputs and results.

Central Europe shows a great diversity in many terms, and has a particularly rich cultural heritage due to its history and the mix of different cultures & nations. This rich heritage is of outstanding importance and it could be the key driver of the development of regional/local economy, so its sustainable use is vital especially for small- and medium sized cities. The re-use and exploitation of renovated and revitalised built heritage should be done in accordance with the 21st century specific needs as new economic functions could generate resources for future maintenance of cultural values of these sites. Improving management calls for enhanced governance models while CE cities lack the experience of efficient operation, financial mechanisms, innovative solutions that are widely and successfully utilised by other EU cities. Therefore PP's are searching for sustainable solutions regarding the following issues: 1/ How to shift the present generally FRAGMENTED MANAGEMENT STRUCTURE

into new multi-stakeholder&dynamic strategic one by finding/developing state of art management models ensuring better coordinated, integrated and systematic approach in Cultural Heritage (CH) management; 2/ What are the best fitting new functions, services, which help involving private actors, thus additional financial sources to better exploit the underused economic potential of heritage, without creating "protection" vs. "valorisation" type of conflicts but creating a win-win situation; 3/ How to ensure sustainability by increasing management skills and knowledge of partners' staff.

Answering the above questions, HERMAN's general objectives - in line with CE priorities - are concentrated on the governance related aspects of CH management, therefore the partnership of the project including 10 cities, regions and knowledge institutions (from 5 CE countries) wishes to improve the management and valorisation of CH to better exploit their economic potential.

HERMAN's common strategic

aims will be reached by a three-pillar approach: PPs work together to 1) Jointly develop and test MANAGEMENT strategies, MODELS, procedures and financial schemes for a better valorisation of cultural assets; 2) Identify, adapt and create innovative SERVICES AND FUNCTIONS for underexploited cultural heritage assets to promote their valorisation and protection; and to 3) Strengthen MANAGEMENT CAPACITIES of partner organisations. HERMAN partnership was established in a way to ensure large geographic coverage for the CE and to ensure the involvement all actors providing added value for the transnational cooperation. Each partner brings valuable contributions to the project: their potentials have been carefully analysed during project development so the COOPERATION FRAMEWORK within the PARTNERSHIP reflects their specific profile, experiences, deficits / potentials. Due to the similarities of the problems/ challenges/long-term aims of the partners, transnational cooperation can undoubtedly

produce better results in much more cost-efficient way compared to their individual efforts.

Main activities of HERMAN cover: setting up a MANAGEMENT STAKEHOLDER PLATFORM, elaborating STATE OF PLAY REPORTS inc. good practices, building&testing innovative management models(CH MANAGEMENT MODELS), dissemination to promote Cultural Heritage Management Methods, creation of innovative services&functions for CH assets (Toolbox, Policy and Programming Recommendations, Local Action Plans); organizing Cultural Management Courses, and staff exchange amongst PPs (HANDBOOK FOR CULTURAL MANAGEMENT COURSES).

Successful implementation of project activities will result in innovative management strategies /models for protection, preservation and sustainable exploitation of the area. By using new&novel governance models cities will generate smart vertical&horizontal cooperation schemes adapted to the specific character of the sites, in line with the "Conservation through development" approach.

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Project partnership

Table 1: Overview of project partnership

Partner No.	Institution (Name)	Country (Code)	Total ERDF	Public co- financing (CE Partners)	Private co- fin. (CE Partners)	Public co- financing (EU outside CENTRAL)	Private co- fin. (EU outside CENTRAL)	Financing from Third Countries	Total Budget
LP	Municipality of Eger	HU	321.868,65	56.800,35	0,00	0,00	0,00	0,00	378.669,00
PP 2	National Office of Cultural Heritage	HU	145.379,75	25.655,25	0,00	0,00	0,00	0,00	171.035,00
PP 3	City of Košice	SK	171.953,30	30.344,70	0,00	0,00	0,00	0,00	202.298,00
PP 4	Municipality of Lublin	PL	165.410,00	29.190,00	0,00	0,00	0,00	0,00	194.600,00
PP 5	IRM Institute of Urban Development	PL	100.699,50	17.770,50	0,00	0,00	0,00	0,00	118.470,00
PP 6	Marco Polo System EEIG	IT	125.347,50	0,00	41.782,50	0,00	0,00	0,00	167.130,00
PP 7	Municipality of Ravenna	IT	175.725,00	58.575,00	0,00	0,00	0,00	0,00	234.300,00
PP 8	Province of Ferrara	IT	138.369,75	46.123,25	0,00	0,00	0,00	0,00	184.493,00
PP 9	Public Institute MARIBOR 2012 - European Capital of Culture	SI	139.820,75	24.674,25	0,00	0,00	0,00	0,00	164.495,00
PP 10	Province of Treviso	IT	154.687,50	51.562,50	0.00	0,00	0,00	0,00	206.250,00
Total			1.639.261,70	340.695,80	41.782,50	0,00	0,00	0,00	2.021.740,00

Table 2: Eligibility of project partnership

EU - within CE	NTRAL EUROPE	EU - outside CE	NTRAL EUROPE	Third Count	try partners
Country of EU LP	Number of	Country of EU	Number of	Third Countries	Number of
and partners	partners in these	partners	partners in these	(ENPI, IPA,	partners in these
	countries		countries	others)	countries
AT:	0	BE:	0	AL:	0
CZ:	0	BG:	0	AM:	0
DE:	0	CY:	0	AZ:	0
SI:	1	DE:	0	BA:	0
IT:	4	DK:	0	BY:	0
HU:	2	EE:	0	DZ:	0
SK:	1	ES:	0	EG:	0
PL:	2	FI:	0	GE:	0
		FR:	0	HR:	0
		GR:	0	IL:	0
		IE;	0	JO:	0
		IT:	0	LB:	0
		LT:	0	LY:	0
		LU:	0	MA:	0
		LV:	0	ME:	0
		MT:	0	MK:	0
		NL:	0	MV:	0
		PT:	0	PS:	0
		RO:	0	RS:	0
		SE:	0	RU:	0
		UK:	0	SY:	0
				TN:	0
				TR:	0
				UA:	0
				others:	0
Summe:	10	Summe:	0	Summe:	0

Eligibility Su	mmary:				
Partners:	10	Countries:	5	CE Partners:	10

Project funding

Table 3: Project funding

Location of partner	Source of funding	Amount
CENTRAL EUROPE	ERDF	1.639.261,70 €
partners	- out of which for activities in Third Countries (ERDF)	0,00€
	Public co-financing	340.695,80 €
	Private co-financing	41.782,50 €
	TOTAL budget EU CENTRAL EUROPE partners	2.021.740,00 €
EU partners outside	ERDF	0,00 €
CENTRAL EUROPE	Public co-financing	0,00 €
	Private co-financing	0,00 €
	TOTAL budget EU partners outside CENTRAL EUROPE	0,00 €
Third Country	ENPI/IPA funding	0,00 €
partners	Public co-financing from ENPI/IPA countries	0,00 €
(ENPI countries, IPA	<u>Private co-financing</u> from ENPI/IPA countries	0,00€
countries, others)	Total budget Third Country partners with ENPI, IPA	0,00 €
	<u>Public co-financing</u> from Third Countries (own funds)	0,00€
	<u>Private co-financing</u> from Third Countries (own funds)	0,00€
	Total budget Third Country partners (own funds)	0,00€
	TOTAL ERDF	1.639.261,70 €
	TOTAL ELIGIBLE BUDGET	2.021.740,00 €
	TOTAL BUDGET	2.021.740,00 €
	ERDF grant rate:	81,08%
	ERDF $\%$ for activities in Third Countries (10% rule):	0,00%
	ERDF % for EU partners outside CE (20% rule):	0,00%

Has the project idea already been presented in other Territorial Cooperation Programmes or other relevant EU Programmes/Funding Schemes?

no

Co-financing Statement and Declaration on Administrative and Financial Capacity and on Legal status by the Legal Representative of the Lead Applicant Organisation

I, the undersigned, representing Municipality of Eger

request from the Managing Authority (MA) an ERDF contribution of

1 639 261.70 FUR

with a view to implementing the action that is the subject of this project proposal.

I declare that:

- I am authorised by my organisation to sign the Application Form on its behalf;
- · All information contained in this application is correct to the best of my knowledge;
- · The organisation I represent has the adequate legal capacity to participate in the call for proposals;
- The organisation I represent is a Public authority.

The organisation I represent has financial capacity to complete the proposed actions and in particular:

- The proposed financial commitment is adequate to the organisation's size and capacity;
- It has the capacity of providing advanced payments also for considerable amounts (e.g.: investments);
- Eventual delays in ERDF reimbursement will not undermine the organisation's capacity of implementing the foreseen actions within the project:
- · Its financial involvement in the project does not undermine the organisation's daily activities.

The organisation I represent has the administrative capacity to complete the proposed actions and in particular:

- It has enough internal human resources to ensure sound project management and coordination and the timely performance of the proposed actions. In the absence of these, additional necessary resources are properly included in the project budget;
- · It has appropriate infrastructure and tools to ensure the adequate performance of the proposed actions;
- Its administrative involvement in the project does not undermine the organisation's daily activities.

All partners of this proposal comply with the rules on beneficiaries as stated in Reg. (EC) No 1080/2006, 1083/2006 and No 1828/2006 and their amendments.

I acknowledge that:

- The organisation I represent will not receive ERDF funds if it finds itself, at the time of the grant award procedure, in contradiction with any of the statements certified above, or is guilty of misrepresentation in supplying the information required by the MA a condition of participation in the grant award procedure or has failed to supply this information;
- In the event of this application being approved, the MA has the right to publish the name and address of this organisation, the subject of the grant and the amount awarded and the rate of funding.

Confirm that:

In the event of project approval the organisation I represent commits itself to the operation, and will provide: as national co-financing to the CENTRAL EUROPE project's budget.

56 800,35 EUR

The specific actions listed in this project proposal have not and will not receive any other aid from the Structural Funds or other Community financial instruments. In the event that any of such funding is received after the submission of this proposal or during the implementation of the project, my organisation will immediately inform the MA.

By signing this I confirm that the proposed project is in line with the relevant EU and national legislation and policies of all countries involved.

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Signature of the legal representative:

te:			
	12	07	2012

Name:	Mr László Habis
Organisation:	Municipality of Eger
Function:	Mayor

Section 2: Project outline

2.1 Relevance

Describe the **history of the project idea** as well as the partners' and/or relevant stakeholders' involvement in developing the project concept.

The project was initiated by LP Municipality of Eger, the second most attractive city of Hungary based on number of visitors. In the last decade, the city has carried out numerous development projects for the purpose of protecting and valorising the built cultural heritage of the city. These projects have been financed from the city's own resources and various funding schemes, mostly Objective 1 Operational Programme.

Although the city is in need of further improvement of its cultural infrastructure to strengthen its competitiveness, the maintenance and sustainable operation of the already accomplished and planned multi-million EUR developments pose a major challenge for the city both in terms of qualified human resources and efficient management structures and tools.

Similarly to other cities in the CE region, the city management lacks the experience of efficient operation, financial mechanisms, innovative solutions that are widely and successfully utilised by some European cities

embracing the challenges and opportunities of managing cultural heritage sites.

Capitalizing on similar current and past initiatives and taking benefit of knowledge and experiences of other cities/regions facing with similar challenges were the main reasons for Eger to initiate the HERMAN project. After a series of bilateral consultations between the LP and partners, PPs met in Budapest on 20th September 2011 aiming to jointly identify the most important issues the project should tackle, to jointly develop the implementation methodology, define the roles and tasks of partners according to their specific competences and motivation and agree on the budget frames. All PPs have actively contributed to the common work, so the final AF reflects the unanimously common vision of PPs in all important aspects of the project. The partnership's main challenge is therefore to develop the economic potential of its cultural heritage and enhance its contrib. to local and regional competitiveness.

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Describe how the **project's general objectives** will contribute to the achievement of the objectives related to the chosen Priority and Area of Intervention.

The Central Europe Operational Programme sets out Priority 4 Enhancing Competitiveness and Attractiveness of Cities and Regions with the objective of strengthening the polycentric settlement structure, improving quality of life and promoting sustainable development of cities and regions. In order to reach sustainable development, cities and regions should be capitalising on their cultural resources.

The Central Europe area shows a great diversity in economic, social, ecological, cultural, and territorial terms, and has a particularly rich cultural heritage due to its history and the mix of different cultures and nations. This rich heritage is of outstanding importance and it could be the key driver of the development of the regional/local economy, so its sustainable use is vital especially for small- and medium sized cities. To do so, cities with strong cultural profile need to define clear regional/local strategies and implement adapted actions to better exploit their main economic

assets in order to stimulate local competitiveness and thus improve their competitive position in the CE Region. Efficient management of cultural assets needs effective governance models based on local stakeholder cooperation and on strategies for protection and sustainable exploitation of cultural heritage.

This is why HERMAN's general objectives - in line with the programme priorities - are concentrated on the governance related aspects of cultural heritage management: the partnership of the project (10 cities, regions and knowledge institutions from 5 CE countries) decided to improve the management and valorisation of cultural heritage to better exploit their economic potential. The project contributes this way to more attractive and competitive Central European cities and regions with an increased economic base and stronger identities, leading to balanced territorial development and higher cohesion of the Central Europe area.

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Describe how the **project's specific objectives** will contribute to the achievement of the objectives related to the chosen Priority and Area of Intervention.

Cities and regions in Central Europe have to capitalise on their cultural resources and heritage in order to become more attractive and competitive.

Considering the most urgent problems it is clear that the management of cultural heritages (CH) lacks multistakeholder and dynamic management structures and models. More updated and innovative schemes should strengthen cooperation among local actors, enhance management expertise to operate such models and supply schemes to improve efficient operation and maintenance. The development of services and functions of heritages have to meet the challenges of protection vs. valorisation in a changing social context. Cities and regions run the risk of receding competitiveness and further degradation, while the need for recovery of impaired heritage calls for immediate action.

Therefore the project has set the specific objectives to:

1. Jointly develop and test management strategies, models, procedures and financial schemes for a better

valorisation of cultural assets;

- 2. Identify, adapt and create innovative services and functions for underexploited cultural heritage assets to promote their valorisation and protection;
- 3. Strengthen management capacities of partner organisations.

The project reaches these objectives based on jointly developed methodologies and pilot actions testing management models and action plans which feed transnational outputs. These outputs will be available to all cities and regions facing the same challenges thus increase knowledge and expertise in the Central Europe area. Furthermore, policy, programming and legislative recommendations at European and national level can influence priorities of the following programming period and national legislative frameworks.

The project activities planned will result in improved capacities of innovative management strategies and models for the protection, preservation and sustainable exploitation of cultural resources in the Central Europe area.

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Describe how the project will contribute to the overall goals of the programme (strengthening territorial cohesion/promoting internal integration/enhancing competitiveness of CENTRAL EUROPE) that are based on the Lisbon and Gothenburg agendas and the Community strategic guidelines for Cohesion policy.

HERMAN's 3 specific objectives: 1) establishing and implementing innovative management models, 2) developing competitive service portfolios and 3) strengthening the management capacities of participating cities and regions all contribute to the Central Europe Programme goals on internal integration, enhanced competitiveness and strengthened territorial cohesion.

The focal point of HERMAN is to contribute to ensure sustainable management of cultural heritage sites, strengthen the existing management capacities and develop a multifunctional service approach. This is fully in line with Priority 4 Enhancing Competitiveness and Attractiveness of Cities and Regions with the objective of strengthening the polycentric settlement structure, improving quality of life and promoting sustainable development of cities and regions. HERMAN contributes to local sustainable development, through having the participating cities capitalise on their cultural resources, in parallel with preservation

objectives.

In addition, HERMAN contributes to Priority 2 of the programme, especially sub-objective 2 on developing of competitive service portfolios, which includes identification of new economic functions of these sites, while protecting and preserving the cultural heritage. By attributing new economic functions to the built cultural heritage the project contributes directly to an enhanced attractiveness of the cities involved, as well as to sustainable socio-economic development. In the longer term this leads to new local jobs for local people, which is conducive for sustainable communities and greater social cohesion, corresponding to the aims of the EU Lisbon 'Growth and Jobs' Strategy 2000-2010, and its successor EU2020. Cost-efficient heritage management systems with competitive service portfolios, thus, directly contribute to strengthening the competiveness of the CEE region and increasing the economic outputs deriving from cultural heritage sources.

HERMAN contributes to

sustainable development goals under the Gothenburg Agenda, especially to the Gothenburg goals "Involvement of Citizens" and "Involvement of Business and Social Partners" through dialogue with stakeholders in the identification of problems, preparation and implementation of actions, as well as to "Policy Integration" through enhanced governance involvement at the local and regional levels.

HERMAN brings together 10 cities, regions and knowledge institutions from 5 CE countries who have committed to transfer know-how and experiences from a variety of institutional and geographical backgrounds, which is one of the raison d'etre of the Central Europe Programme; to match experienced and less experienced regions, and to facilitate working together in a transnational synergetic approach also to optimise internal integration as well as horizontal and vertical integration. The partnership as a whole benefits from each Partner's conglomerated expertise and experiences in the field.

All of the partners will act both as "donor" and "receiver" and the project will bring them the cultural heritage systems closer together.

HERMAN builds on the policy recommendation of the EU as regards to "Cultural Heritage and Global Change: a new challenge for Europe" promoting the development of a common vision for cooperation and coordination in order to preserve the cultural heritage in all its forms ensuring its security and sustainable preservation. Further EU countries should elaborate a concrete implementation plan tackling issues such as exchanging information, best practices and methodologies, promoting improved PPP constructions, encouraging open innovation dealing with sustainable maintenance and valorisation of cultural sites. All these recommendations are to be recognized in the overall objective, sub-objectives and in the activities to be carried out during the implementation of HERMAN.

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Does the project have links to other Areas of Intervention?

no

Describe **problems or issues** that the project intends to address; provide background information related to the chosen **Priority and Area of Intervention.**

The CE programming area has a particularly rich cultural heritage endangered by the lack of investment: efforts regarding the restoration and maintenance of cultural sites concentrate on areas where the economic perspective is clearly visible. As the number of these zones is limited mainly to UNESCO heritage sites, there is an urgent need for intensified actions for the prevention of further degradation and the recovery of impaired heritage. This rich heritage is of outstanding importance and plays a key role in the attractiveness and development potential of the regional/local economy, so its sustainable use is vital especially for small- and medium sized cities.

The project intends to tackle issues related to cultural heritage (CH) as the totality of material and immaterial cultural assets, but has a strong commitment towards buildings, historical monuments and historical urban areas as these are common assets of participating partners. Local interests of the projects partners might

differ and include immaterial assets, too.

The most general problem regarding CH in CE is the lack of funds. Operation of cultural heritage depends almost exclusively on public budgets, which do not cover the cost of maintenance and restoration in most cases. Therefore the efficient use of funds and involvement of private actors is indispensable, but policies and legislation are not flexible enough to create the necessary legal frameworks and organizational models for involving private actors and other stakeholders. Based on this overall challenge, project partners identified as key problem the inefficient management strategies and models for the protection and sustainable development of CH due to the following:

1. Cultural heritage in HERMAN cities has a FRAGMENTED MANAGEMENT STRUCTURE due to the diversity of owners and operators, even though it should integrate needs of many stakeholders. These inefficient management structures result in attractions competing against each other on local

on local level instead of cooperating and competing on the international. The need to develop new ways of working and cooperating at local and regional level is already an imperative for businesses. But in the field of CH there are no such methods or practices, even though new models for multi-stakeholder organisation structures and dynamic strategic management are urgently needed. This need is even more strident knowing that readiness of citizen groups, initiatives and private businesses to contribute to operation is not exploited, even in cases where the benefits of cooperation is evident. Branding, identity building and development of services and functions are non-harmonized ad hoc actions, which lead to inefficient spending of public funding.

2. The involvement of private actors is scarce and most often stirs controversy. Even in cases of purely public investments the PROTECTION of CH assets and their VALORISATION are a source of CONFLICT OF INTEREST. That often hinders both the

protection and the development of CH, although good practices for the developm.of new functions and services related to these assets exist.

3. Lack of coop.and inefficient managm structures are aggravated by WEAK MANAGERIAL SKILLS, which is a general issue in the whole area. The situation is aggravated in the eastern area where nationalization in the middle of the last century and privatisation in the last 2 decades abruptly changed ownership struct. This has lead to dilapidated assets and lack of proprietary attitude, and to owners and operators of CH most often lacking the managerial skills of operating and exploiting their assets in a sustainable way.

Summarizing the most urging problems it is clear that the management of CH lack multi-stakeholder models and dynamic managm.structures while services and functions of heritage assets face challenges in meeting demands (protection vs.valorisation in a changing social context).

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Describe **problems or issues** that the project intends to address, describe why the project is considered **necessary** in relation to the involved regions/countries.

As described above, cities of HERMAN face common challenges during the operation and protection of CH. These challenges are fragmented management structure, protection vs. valorization as a source of conflict of interest and weak managerial skills Operation and protection of cultural heritage. Fragmented management structure is a more or less acute problem for all partners. Some of them already have some experience in management models (e.g. Eger), while others have tested results in other fields, trying to expand these models to CH (see Treviso). The development of innovative functions and services is also a joint problem, with some less (Kosice, Maribor) and some more experienced partners (as Ravenna and Ferrara).

EGER has carried out numerous development projects for the purpose of protecting and valorising its built cultural heritage. Maintenance and sustainable operation of already accomplished developments pose a major challenge both in terms of qualified human resources,

efficient management structures and developing new functions related to old, underexploited buildings. Priority 1.1 of the program of the City of KOŠICE - City of Culture 2013 is creating a system of management for the development of city culture which seeks cooperation within the fragmented ownership of CH and stakeholders. The top priority issue for LUBLIN is the current poor mechanisms for preservation of historic urban complexes, as heritage preservation rules are building-oriented, not based in the urban context. Integrated management of cultural heritage also lacks legal basis and there is a low level of quality management of properties in historic areas.

RAVENNA is working on revision of the Management Plan for the CH sites based on an analysis on satisfaction of visitors, in collaboration with the University of Ferrara. Top issue for Ravenna is the development and conservation of CH with the production of culture, parallel with the creation of new services and functions

related to CH.

MARIBOR is aware of the growing importance of cultural tourism, and the city will be European Capital of Culture in 2012. Developments and investments made in the last few years in the field of CH need coordinated management structure in order to fully exploit and sustain the benefits of Maribor 2012 program.

PROVINCE OF TREVISO applies a bottom-up approach involving all stakeholders operating in CH management and creates a wide network of public and private actors. A pilot of this multi-stakeholder model was applied in the field of libraries. Main challenge of the province is extending the model to a complex CH management, building necessary management capacity and development of tools supporting management model.

PROVINCE OF FERRARA's main objective is making the culture an asset capable of generation development and new jobs: for this the province needs to develop new innovative services and functions in the field of CH.

NATIONAL OFFICE OF CULTURAL HERITAGE lists

the lack of sustainable cultural heritage management models as top issue. Hungarian cities have developed their own Integrated City Strategies for city rehabilitation and a compulsory basic management model was set up. But this outdated model scarcely tackled CH and did not involve stakeholders, therefore more complex and tested management models are needed.

MARCO POLO SYSTEM is working to valorize, promote and recover the CH of fortifications of Venetian origin and as such lacks efficient multi-stakeholder management models and development of new services and functions in fortifications.

IRM KRAKÓW has completed many registries of CH assets, but lacks management models for preservation of historic urban complexes and more integrated approaches to policy for urban development that could be disseminated at local, regional and national level.

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Describe the **target groups**, indirect beneficiaries and their estimated number as well as their needs. Use one line per target group.

A maximum of 500 characters can be used for each field

Target group	Identified needs	Quantification
and regional public authorities linked to the partnership	Integrated approach to tackle problems specific to CH in a complex urban context Multi-stakeholder management structure and models ensuring protection and sustainable exploitation of CH Assure necessary funds for maintenance, protection, restoration and development of CH Stronger management capacities of organizations involved in management of CH	10 project partners, 100 politicians, 122 public officers and technicians (LP:10; PP2:8; PP3:15; PP4:12; PP5:10; PP6:25; PP7:15; PP8:12; PP9:10; PP10:5) 120 local or regional authorities across CE interested in a better management of CH
General public, visitors of PPs cultural heritages	Complex and innovative services available. Easily accessible multi-platform information. Attractions preserved, restored and presented at standards of 21st century.	12000 (At least 1000 people for each partner to be involved and reached through the dissemination events (especially media), materials (brochures distribution) and web sites

CHM operators in concerned areas	Knowledge about target area and its historic relevance and new existing services or tools developed within the project, Skills improvement according to new methodologies and instruments.	100 CHM operators in concerned areas (5 organisations per partner region)
Local and regional NGOs, civil initiatives and businesses	Multi-stakeholder management structures of CH management able to cooperate and integrate needs of civil initiatives and businesses Attractions preserved, restored and presented at standards of 21st century, operating in a sustainable and economic way.	120 Local and regional NGOs, civil initiatives and 80 businesses (10-15 organisations per partner region)
European Networks active in the field of cultural heritage	Attractions preserved, restored and presented at standards of 21st century. Multi-stakeholder management structure and models ensuring protection and sustainable exploitation of CH Information, handbooks and toolboxes related to Management Models and Development of CH which contribute to the proper dissemination of good practices	5 European networks
National level decision makers, government agencies and their background institutions	Improved legislative and regulatory framework allowing an efficient spread of good practices Information, handbooks and toolboxes related to Management Models and Development of CH which contribute to the proper dissemination of good practices	15 national level authorities and government agencies (3 per partner country)

Explain why the project goals cannot be efficiently reached acting at national, regional or local level only and why transnational co-operation is vital for the achievement of the expected results.

HERMAN's specific objectives, i.e. 1) establishing and implementing innovative management models, 2) developing competitive service portfolios and 3) strengthening the management capacities of participating cities and regions all contribute to the Central Europe Programme goals on internal integration, enhanced competitiveness and strengthened territorial cohesion. These goals are most efficiently addressed at transnational level for the following reasons:

1) NEED FOR AN INTEGRATED WIN-WIN APPROACH: The gap between policy priorities, the overall economic conditions, business interests and the perceptions of local communities relating to the exploitation of cultural heritage is best tackled at transnational level, where all Partners can pool their existing experiences and expertise. Every Partner will have specific knowledge and insights which can be integrated in the innovative management models as well as in the design of competitive service portfolios corresponding to the needs of

of today's society.

- 2) NEED FOR HARMONIOUS MANAGEMENT SYSTEMS THAT CAN BE WIDELY TRANSFERRED IN CE REGION: management methods only defined for one particular country/region are not necessarily efficient. Since national systems on cultural heritage management are anyway unique, it is useful to work with management methods that can be replicated for other CE regions and cities. This will lead to a more harmonised and integrated management approach which also facilitates further cooperation and pooling of funds between CE regions/cities for future cultural heritage projects.
- 3) LARGER POLICY IMPACT AT REGIONAL AND EU LEVEL: Developing and implementing innovative management models and new service portfolios at a larger scale not focusing on one or two isolated cases provide a solid basis for recommendations and key messages towards EU institutions on possible further EU action on sustainable maintenance of cultural heritage sites.
- 4) LARGER ECONOMIC IMPACT OF CULTURAL HERITAGE IN THE

PROGRAMME AREA: Territorial cooperation covering a larger region and several local communities will more efficiently demonstrate on a larger scale the potential of historic and cultural heritage in the sustainable local development, where the regeneration or efficient exploitation and management of existing sites can provide for local jobs, social inclusion and form part of overall sustainable city strategies. Due to the strong similarities in the social and economic characteristics of Central Europe, transnational cooperation can undoubtedly produce better results in much more cost-efficient way compared to individual efforts by partners.v

5) MAXIMISED KNOWLEDGE SHARING: Wide transnational cooperation involving many layers of governance ensuring intensive vertical and horizontal integration, especially in PPP constellations combining policy perspectives with those of investors and other stakeholders has the chances for wide-ranging transfer of knowledge, both soft and hard

knowledge.

Partners each bring valuable contributions to the project: their potentials have been carefully analysed during project development so the COOPERATION FRAMEWORK within the PARTNERSHIP reflects the specific profile, past and current experience, deficits / potentials and strengths of individual partners that strengthen the added value of transnational cooperation.

6) GUARD THE COMMON CULTURAL HERITAGE OF CE REGION: The CE region holds an impressive amount of historical and cultural heritage buildings and sites which due to the economic situation cannot be efficiently maintained and sustainably developed. Skills, human resources and other capacity deficits are large culprits for insufficient measures. By promoting large-scale regional cooperation the CE countries feel shared responsibility and guardianship for CE heritage which can lead to a common CE image/branding.

Textbox 9 you have 3879 characters (max. 4.000 characters)

How does your project affect the environmental dimension of sustainability (Gothenburg goals)?

Addressed

Describe contributions to the environmental dimension of sustainability (Gothenburg goals).

HERMAN theme and actions contributes to ENVIRONMENTAL SUSTAINABILITY and the Gothenburg goals on environmental protection. It has strong links to the Strategy for Sustainable Development's challenge "Conservation and management of natural resources" through defining/implementing governance and management models taking a balanced approach to development goals, ecology, renewable energy sources, accessibility, architecture, heritage protection and landscaping.

Sustainable, long-term management schemes with solid financial framework involving private investors mitigate the risk of sudden shortage of public funds where local government is forced to take unsustainable, short-term measures.

PPs will restrict travelling in favour of environm. friendly communication means (internet/intranet, virtual debate platform, e-mail, telephone and teleconferencing, Skype). Unavoidable travelling will follow project guidance on sustainable travelling favouring train and public transport.

Textbox 10 you have 984 characters (max. 1.000 characters)

Select the relevant environmental indicators for your project

The project is contributing to the reduction of greenhouse gases

The project is contributing to the reduction of transport-related emissions	
The project is contributing positively to the maintenance of biodiversity	
The project is reducing risks and impacts of natural and man-made hazards	
The project is promoting cleaner production and consumption	
The project is contributing to the reduction of land take for urban development	X
The project carries out studies on enviromental issues and human health (e.g. in pre-investment projects)	

How does your project affect the economic dimension of sustainability (Lisbon goals)?

Addressed

Describe contributions to the economic dimension of sustainability (Lisbon goals).

Europe's built cultural heritage provides considerable benefits for the economy. Activities related to heritage conservation and enhancement should be recognised and fully exploited as a contribution to the achievement of current EU policy priorities, and in particular the implementation of the Lisbon objectives on knowledge economy and job creation.

HERMan's proposed new governance and management models and new multifunctional use areas will generate resources for future maintenance of the cultural values of these sites. These multifunctional use areas include event facilities, recreational activities, museums, service and visitor centres, housing, providing tangible economic outputs, e.g. new jobs, social employment, enhanced tourism sector and overall increase in regional revenues. The project's "conservation through development" concept requires a coordinated, integrated and systematic approach integrating the interests of governance bodies, private investors and its end-users.

Textbox 11 you have 998 characters (max. 1.000 characters)

Select the relevant economic indicators for your project

The project is contributing positively to innovation and competitiveness	
The project is supporting RTD activities in SMEs and SME access to RTD services	
The project is contributing to strengthened co-operation among businesses	X
The project is contributing to strengthened co-operation between businesses and research	
The project is technology transfer or tertiary education institutions	
The project is contributing to the establishment or development of transnational clusters	
The project is contributing to the co-operation of key players of regional innovation systems	
The project is fostering entrepreneurship	
The project is supporting the use of ICT and the access to ICT services	
The project is contributing to strengthened co-operation among training facilities and labour market organisations	

How does your project affect the social dimension of sustainability?

Addressed

Describe the contributions to the social dimension of sustainability

Activities related to heritage conservation and enhancement strongly contribute to the achievement of current EU Lisbon objectives, including the promotion of social cohesion/inclusion and a participatory democracy. The multifunctional use promoted in this project aims at integrating social and economic functions for inclusion of local communities in the regeneration activities. The promotion of PPP economic development model involving many layers of the society with strong horizontal and vertical integration further strengthens the social dimension. The project's objectives relating to heritage management structures, designing new innovative functions and economic activities all have strong social dimension since cultural heritage attracts all generations. A smart multifunctional approach to the social and economic activities with focus on creating employment for seniors and young people will enhance solidarity between generations in line with EU priorities.

Textbox 12 you have 976 characters (max. 1.000 characters)

How does your project affect equal opportunity and non discrimination?

Addressed

Describe the contributions to equal opportunity and non discrimination

EU provisions on EQUAL OPPORTUNITIES will be taken into account during the day-to-day implementation of HERMAN. The Lead Partner will encourage a balanced, preferably equal representation of men and women in the project's management and working bodies. This recommendation will be laid down in the rules of procedures and working methodologies regulating the operation of these groups. All along the project implementation, women as well as men will be involved in project activities based on their skills and expertise.

Moreover, the representation of female speakers during the communication and dissemination events will be encouraged. Project partners will be encouraged to select meeting venues that are accessible for people with disabilities. The type of socio-economic activities (congress/events services, recreational activities, museums, service functions, housing) planned provide jobs that are highly suitable for women and seniors supporting gender and intergenerational equality.

Textbox 13 you have 996 characters (max. 1.000 characters)

List the most relevant EU policies and regulations in relation to the selected Priority.

The most relevant EU policies and regulations in relation to the selected Priority are:

- EU2020 Strategy
- Lisbon Strategy
- Gothenburg Agenda
- "Cultural Heritage and Global Change: a new challenge for Europe", April 2010
- Council Regulation (EC) No 1083/2006 of 11 July 2006 laying down general provisions on the European Regional Development Fund, the European Social Fund and the Cohesion Fund
- Regulation (EC) No 1080/2006 of the European Parliament and of the Council of 5 July 2006 on the European Regional Development Fund
- European Agenda for Culture
- Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of the Regions of 10 May 2007 on a European agenda for culture in a globalizing

Textbox 14 you have 861 characters (max. 1.000 characters)

Describe how your project relates to these **EU policies and regulations**.

By attributing new economic functions to built cultural heritage, while preserving their cultural and heritage values, the project contributes directly to an enhanced attractiveness of the cities involved and to sustainable socio-economic development. This in the longer term will generate new local jobs, conducive to sustainable communities and greater social cohesion.

- Lisbon Strategy (social and environmental dimensions):

The project will improve social cohesion and maintain environmental sustainability through building up efficient and sustainable cultural heritage mgmt. systems and solve the problems deriving from conflict of interest of local/regional stakeholders. HERMAN through sustainable management of built heritages will improve mgmt of natural resources also restricting energy consumption.

- "Cultural Heritage and Global Change: a new challenge for Europe":

HERMAN contributes to the development of a common vision on cooperation to ensure the security

and sustainable preservation of cultural heritage. It also responds to the need for implementation plans for exchange of best practices and methodologies, promoting efficient PPP constellations encouraging open innovation on sustainable maintenance, construction, regeneration of sites.

- Council Regulation (EC) No 1083/2006 on the ERDF:

HERMAN contributes to the objective of the fund by creating a suitable environment and context for investments into cultural heritage

- European Agenda for Culture:

HERMAN helps the partners to create better methods for utilisation and more effective involvement of local actors. Due to creating local networks, the connection between schools and heritages will be closer in line with the objectives of the Agenda.

- European Regulation for a Management and Audit Scheme:

HERMAN management models will consider EMAS, especially relating to efficiency and transparency criteria.

Describe the compliance of your project with the relevant national polices of all participating countries.

The objectives of HERMAN and its planned activities and expected results are fully in line with the national policies of the participating countries. The project's aim is to improve the management and valorisation of CH to better exploit their economic potential. The project contributes this way to more attractive and competitive CE cities and regions with an increased economic base and stronger identities, leading to balanced territorial development and higher cohesion of the CE area. The national strategic reference frameworks of the participating countries focus on the same issues.

NSRF of Hungary aims at increased employment and long term economic growth to be helped by transnational activities on institutional and economic development. The New Hungary Development Plan and New Széchenyi Plan prioritise the revitalisation of urban areas and the protection of CH as well as developing new services and functions to CH assets.

Italian NSRF related to cultural field in the 2007-2013

programming period recall the attention to the valorisation of the CH to increase territorial competitiveness and attractiveness and promote actions for the governance of the cultural policies.

NSRF of Poland aims at 'Growth of competitiveness of Polish regions' through cooperation with regions in the fields of tourist and environmental infrastructure and the transfer of experiences. Strategic document "Poland 2030" stresses out the importance of protection of CH in an urban context and shows an integrated approach and policy for urban development.

Overall strategic goal of the Slovak NSRF is to increase competitiveness and efficiency of the Slovak regions, economy and employment with regard to sustainable development until the year 2013.

The NSRF of Slovenia emphasizes the importance of collaboration within transnational programmes with special attention paid to making regions more attractive for investments and work, and to improve the knowledge and innovation for growth.

Textbox 16 you have 1989 characters (max. 2.000 characters)

Describe the **innovative elements** of the project (benefits over and above the normal returns that beneficiaries would receive from a standard action or provision of services) in relation to the following degree(s): process-oriented innovation, goal-oriented innovation, context-oriented innovation.

PROCESS: The process of engaging relevant stakeholders in all phases of the "Conservation through Development" model (an integrated, responsible and innovative re-development model) is innovative for all partners. The implementation methodology includes a continuous transnat. knowledge exchange in the Analysis, the Transfer and Method Development and also in regional implementation phases. Transnat added value of HERMAN implementation process: both territorial dimensions and transnat. common dynamics (common vision&joint process to develop local implementation plans) are highlighted and mutually respected.

GOAL: The overall objective of the project to turn built cultural heritage into new drivers for local economic development has not been tackled before in CE territory in great depth. HERMAN however goes beyond traditional infrastructural reconstruction or model strategies. It looks at best possible ways of exploitation by paving the way for sustainable management and operation.

CONTEXT: The context in which the project will be developed is highly integrative both in vertical and horizontal terms involving multiple sectors and also different governance levels, at local and transnational level. The participation of RDCB's ensures active stakeholder engagement. HERMAN with its "conservation through development" approach goes beyond the more conservative approaches (looking at preservation of cultural assets as a goal in itself). HERMAN is treating these sites as a motor for sustainable regional development. HERMAN develops implementation plans based on innovative and sustainable exploitation possibilities identified during the knowledge transfer exercise to generate new economic functions, creating the niche and resources for selfmaintenance and support.

HERMAN goes also beyond infrastructural reconstruction or model strategies. It looks at best possible ways of exploitation, by adapting the innovative "Conservation through development" approach.

Textbox 17 you have 1983 characters (max. 2.000 characters)

2.2 Methodology

Describe the **approach and the methodology** (activities, their combination and sequence) that will be used to produce the intended outputs and results.

Based on the problem analysis of PPs, their professional input as well as the lessons learned from past and current initiatives, HERMAN's general objective is to improve the management and valorisation of cultural heritage assets in order to better exploit their economic potential. This aim is reached by a three-pillar approach. PPs work together to 1) Jointly develop and test MANAGEMENT strategies, MODELS, procedures and financial schemes for a better valorisation of cultural assets; 2) Identify, adapt and create innovative SERVICES AND FUNCTIONS for underexploited cultural heritage assets to promote their valorisation and protection; and to 3) Strengthen MANAGEMENT CAPACITIES of partner organisations.

WP3 Actions (lead by PP4) contribute to achieving the 1st specific objective. Activities start with setting up a MANAGEMENT STAKEHOLDER PLATFORM (Act.3.1) consisting of owners and operators of CH. PPs self-analysis result is the STATE OF PLAY REPORTS and identification of GOOD

PRACTICES (Act.3.2). These are followed by the synthesis and evaluation phase (Act.3.3), resulting in a JOINT REPORT on CH management and EUROPEAN BENCHMARK STUDY. Findings are disseminated in a WORKSHOP on CH management. Act.3.4 is the phase of building own CH MANAGEMENT MODELS (CO) followed by Act.3.5: testing and fine-tuning these through PILOT ACTIONS. Transnational output HANDBOOK OF INNOVATIVE MANAGEMENT STRATEGIES AND MODELS (CO) in Act.3.6 will summarize documents elaborated within WP3, esp. findings of SoPs and Joint Report, Good Practices, CH Management Models and experiences of pilot actions.

WP4 Actions (lead by PP2) aim at creating innovative services and functions for heritage assets. First step to reach spec.obj. 2, PORTFOLIO STAKEHOLDER PLATFORMS (which is also open to the secondary stakeholders group including civil organisations and businesses exploiting CH assets) are set up (Act.4.1). The analysis phase (Act.4.2) results in PORTFOLIO ANALYSES OF CH ASSETS and

identification of GOOD PRACTICES, accompanied by a EUROPEAN BENCHMARK STUDY on innovative uses of CH. The dissemination phase (Act.4.3) contains a SEMINAR ON CH ASSETS' DEVELOPMENT, followed by GOOD PRACTICE VISITS. Based on these, PPs carry out pilot actions, which are followed (in Act.4.4) by the elaboration of ACTION PLANS for DEVELOPING CH ASSETS (CO). Based on documents compiled within WP4 (esp. Portfolio Analyses Of CH Assets, Good Practices, Local Action Plans) transnational outputs are elaborated in Act.4.5: a TOOLBOX FOR HERITAGE ASSET DEVELOPMENT (CO) and POLICY, PROGRAMMING AND LEGISLATIVE RECOMMENDATIONS (CO). External experts panel provides peer reviewing. on transnational outputs of WP3 and WP4.

WP5 (lead by PP7) aims at strengthening management capacities of partners. PPs set up CULTURAL HERITAGE

WP5 (lead by PP7) aims at strengthening management capacities of partners. PPs set up CULTURAL HERITAGE COORDINATION UNITS involving 1 or 2 Cultural Heritage Coordinators (Act5.1). In Act5.2 ASSESSMENT of TRAINING NEEDS of CHCs, and based on this TRAINING CURRICULA DEVELOPMENT

is carried out, resulting in a HANDBOOK FOR CULTURAL MANAGEMENT COURSES (CO). Based on the curricula, four CULTURAL MANAGEMENT COURSES are held (Act5.3), which are reinforced by STAFF EXCHANGES among PPs in Act5.4.

WP leaders organise all WP activities and ensure a joint transnational style of working in defining project solutions. WP meetings will be main form of PPs cooperation in each WP.

The Project Management Team is responsible for overall project coordination & supervision. WP leaders are in charge of the daily operation of project implementation, and meet twice a year to evaluate the project, agree on further steps, and intervene if necessary. WP2 contains the dissemination of project results to different stakeholders and is coordinated by PP3, but all PPs have own tasks & respective budget. Activities include media activities through press releases/conferences, a Project Communication Plan, website, newsletters.

Textbox 18 you have 3920 characters (max. 4.000 characters)

Outline past and current initiatives relevant to the project .

Past initiatives:

HerO (Heritage as Opportunity) was an URBACT project aimed to develop integrated and innovative management strategies for historic urban landscapes by facilitating the right balance between the preservation of built CH and the sustainable, future-proof socio-economic development of historic towns in order to strengthen their attractiveness and competitiveness. Emphasis was placed on managing conflicting usage interests and capitalising the potential of CH assets for economic, social and cultural activities (Heritage as Opportunity). BOREALIS (URBACT) concentrates on Cultural Heritage Marketing to create economically viable cost-effective cultural heritage destinations. BOREALIS believes cultural heritage destinations need to provide return on investment to investors, become economic engine to communities, and offer long-standing platform for education and research. This translates to a competitive-value maximisation approach in developing and marketing cultural

heritage destinations.

LONGOWAYS (CE) contributes to the development and the valorisation of cultural heritage in terms of additional services for inhabitants and the improvement of the cultural proposals of localities as economic support to the enhancing of generated benefit.

ROMAN ITINERARIES (INTERREG 3B CADSES) project find new ways of preservation and management for Roman archaeological complexes to integrate them into local development policies. It covers two major actions: a thorough research action aimed at comparing the management systems of the involved sites, identifying their weaknesses, successes and potentials, and drafting and testing transnational public/public and public/private cooperation models for the development planning of archaeological sites.

Danube Limes - UNESCO World Heritage wishes to achieve appropriate balance between preservation, conservation, access, the interests of local communities and sustainable economic use of our archaeological sites.

Textbox 19 you have 1987 characters (max. 2.000 characters)

Outline how the project will benefit from lessons learned.

Capitalisation on and surveying of past/current initiatives is a vital component of HERMAN methodology. PPs identified the most relevant past initiatives and found that HerO aimed to develop integrated and innovative management strategies for historic urban landscapes by facilitating the right balance between the preservation of built CH and the sustainable, future-proof socio-economic development of historic towns. PP4 (Municipality of Lublin) participated in HerO and this way HERMAN could capitalise on its results - WP leader of WP3 aiming to develop efficient management models is lead by PP4. All methodologies and strategies elaborated within HerO were used during drafting HERMAN, and all outputs of this project shall be elaborated taking into account the findings, results and outputs of HerO, shall treat and improve its outcomes. However, HerO was concentrating on management strategies and managing conflicting usage interests, while HERMAN focuses on building management models

and on finding good examples and elaborate concrete tools (Toolbox) to help validation of Conservation through Development concept. Additionally, HERMAN aims at strengthening management capacities by training PPs staff. Roman Itineraries (ROMIT) will be capitalized especially in drafting and testing managm models (WP3), further improving and expanding models of ROMIT to other CHs than archaeological sites.

Danube Limes, which concentrated also on archaeological sites, will be capitalized especially in finding good examples and elaboration of concrete tools (Toolbox) to help validation of Conservation through Development concept, improving and expanding models of ROMIT to other CHs than archaeological sites.

HERMAN does not focus on issues like the improvement of the cultural proposals (Longoways), or Cultural Heritage Marketing (Borealis). However, findings and results of these projects in these issues will be taken into consideration, synthesized and validated in outputs of HERMAN.

Textbox 20 you have 1994 characters (max. 2.000 characters)

Links to Relevant initiatives	
Objective 1 and 2 Structural Fund programmes	X
Territorial co-operation Programmes (transnational, interregional, cross-border)	X
Regions for Economic Change	X

Other Priority-relevant EU programmes (LIFE+, CIP, RTD programmes, etc.)			
Other initiatives			
Networks (research, interest groups, etc.)			

Describe the expected constraints and risks related to project implementation.

The project has no major constraints and it has taken actions to prevent the most frequent risks of an EU project of this scope:

- project management: ensured by qualified management teams with support from experienced EU project managers able to take appropriate measures in time in case of unforeseen events and lower risk of failure
- Legally binding Partnership Agreement is signed by partners serving as a legal safety net and as a basis for practical solutions if, e.g. one of the partners drops out/does not perform.
- meeting productivity targets: ensured by ongoing evaluation of the project progress by the LP, SG, WP leaders end supporting thematic experts, and by the project's relevance to partners' & programme challenges;
- producing visible results: ensured by the decision making power and/or competent partners responsible for project topics.

The major risk concerns the follow up and continuation of the interventions after project closure (project impact) due to 1) lack of political will under new political leadership 2) financial problems due to current financial crisis. The actions to prevent risks concerning follow up are:

- involvement of the political level in the project: as partners, as invited members of the local stakeholder groups, or as observers
- specific project actions within the project dedicated to the future financial sustainability of the developments: financing/funding sources investigated and models developed
- raising interest of heritage owners, policy makers, specialized authorities towards the project results, since these key players influence the sustaining of the achievements.

Textbox 21 you have 1639 characters (max. 2.000 characters)

How does the project ensure actual implementation? Indicate which **type(s)** of action the project intends to implement and quantify related core output indicators.

Type of Action	Core output indicators		No./Vol.
Joint transnational strategy	No. of strategies/policy documents developed/ improved	X	14
and action plan	No. of strategies/policy documents implemented/adopted		
	No. of new tools developed	X	5
Transnational tool development	No. of new tools implemented		
development	No. of trainings for new tools prepared or implemented	X	4
Joint management	No. of permanent co-operations established		
establishment	No. of permanent management structures established		
	Volume of investment prepared (in Euro)		
Investment preparation measures	No. of jobs to be created through these investments		
measures	Volume of private/public funds leveraged (in Euro)		
	No. of Pilot Actions implemented (including Nr. of investments realised)	X	6
Pilot Actions including investment	Volume of investment realised through Pilot Actions (in Euro)		
myesemene	No. of jobs created through Pilot Actions		
Other			

Describe the chosen **type(s)** of action for all core outputs. Please ensure consistency with the summary table below (core outputs per Work package).

HERMAN will produce Joint transnational strategies and action plans, Transnational Tools and Pilot actions. 14 Joint transnational strategies and action plans are the 7 Cultural Heritage Management Models (3.4.3) and 7 Local Action Plans (4.4.2). CHMMs contain the management strategy and management model of a local authority for managing its CH, financial and organizational schemes, management supporting tools. LAPs are action plans for developing new, innovative functions and services for heritage assets which can be funded from ERDF and national funds. 9 Transnational tools are: 1 Handbook of Innovative Management Strategies and Models (3.6.2), 1 Toolbox for Heritage Asset Development (4.5.2), 1 Handbook for Cultural Management Courses are Transnational Tool Development (5.2.5), 1 Policy, Programming and National Legislative Recommendations (4.5.3), 1 Joint report on CH Management Models (3.2.1)

and 4 Cultural Management Courses (5.3.1, 5.3.2, 5.3.3 and 5.3.4). The Handbook of Innovative Management Strategies and Models synthesizes CHMMs and outputs produced at partnership level. The Toolbox will be a practical guide containing good practices, experiences of pilot actions, methods, for the development of new services and function of CH Assets. Handbook for Cultural Management Courses is focusing on: General issues of Management, special issues of Cultural Heritage Management and Collaborative Management Methods for Stakeholders.

Policy, Programming and National Recommendations deal with enabling conditions, effective governance models taking into account innovative solutions, legal issues vital to CH.

6 Pilot actions are the pilots planned in WP3 (3.5.1, 3.5.2 and 3.5.3) and WP4 (4.3.3, 4.3.4 and 4.3.5)

Textbox 22 you have 1736 characters (max. 2.000 characters)

Summary of Section 3: Work Packages

	WP1: Project management and coordination						
Strategic focus/main objectives	Sound project management and coordination						
Responsible partner	Municipality of Eger						
WP2: Com	munication, knowledge management and dissemination						
Strategic focus/main objectives	Ensure wide project promotion of output and results						
Responsible partner	PP3: City of Košice						
WP3: Bu	uilding innovative management strategies and models						
Strategic focus/main objectives	The aim is to jointly develop and start testing management strategies, procedures and financial schemes for a better valorisation of cult. assets via harmonization of different stakeholder interests and ensuring a smooth coop, among local players.						
Responsible partner	PP4: Municipality of Lublin						
title of core outputs	Joint Report						
	Finalised CHMMs						
	Pilot actions						
	Pilot actions						
	Pilot actions						
	Assessment of results						
	Handbook of Innovative Management Strategies and Models on CH						
WP4: Creating	innovative services and functions for cultural heritage assets						
Strategic focus/main objectives	The aim of Work Package 4 is to identify, adapt and create innovative services and functions for underexploited cultural assets to promote their valorisation and protection.						
Responsible partner	PP2: National Office of Cultural Heritage						
title of core outputs	Pilot action 1						
	Pilot action 2						
	Pilot action 3						
	Assessment of pilot results						
	Elaboration of Action Plans						
	Toolbox for Heritage Asset Development						
	Policy and Programming Recommendations						
	WP5: Strengthening management capacities						

Strategic focus/main objectives	The aim of Work Package 5 is to strengthen management capacities by training partners' staff who play an important role in the operation of partners' management models and schemes and the implementation of action plans.							
Responsible partner	PP7: Municipality of Ravenna							
title of core outputs	Compilation of a Handbook for Cultural Management Courses							
	ural Management Course 1							
	Cultural Management Course 2							
	Cultural Management Course 3							
	Cultural Management Course 4							

Does the project foresee an external independent appraisal (e.g.: peer review along the project implementation)?

The methodology of HERMAN has strong emphasis on independent appraisal as the implementation of a transnational project involving actors from different countries / cultures requires strong coordination in terms of quality and content. For this reason the quality review and independent appraisal of the project has been carefully planned:

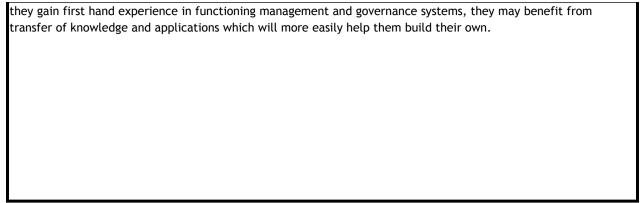
- 1) In the frame of activity 3.1 and 4.1 Setting up the framework of WP3 and WP4 quality review of partner and project level outputs will be delivered by the Work Package leaders.
- 2) Peer reviewing of transnational outputs will be guaranteed by a continuous independent appraisal. Peer reviews will be delivered by an external experts' panel (LP's external experts). The appraisal process starts in month 8 by a peer review of the SoP reports and Portfolio Analyses on Cultural Heritage Assets produced by partners.

Second round of peer review will be carried out during the Mid-term project evaluation in month 16 as the basis for strategic decisions related to elaboration of CH Management Models, Action Plans and pilot actions. Final round of peer review will be performed in month 28 as the Handbook of Innovative Management Strategies and Models, Toolbox for Heritage Asset Development and Policy and program recommendations at European and national level will be elaborated in month 27.

Textbox 23 you have 1332 characters (max. 2.000 characters)

Describe - if foreseen by the project - activities of EU partners outside C.E. and the benefits for C.E.

Partners will effectuate good practice visits within the partnership in order to learn and gain experience from other partners' good practices. However, a European Benchmark Study on Development of CH which will be elaborated by LP (together with PP2, PP5 and PP6) summarizing good practices from outside the partnership, which will also include good practices within the EU. Linked to this all partners will visit cities/regions with good practice from outside the Central European Area in order to acquire knowledge and experience from more experienced countries having established solid managmenet and financial systems for the sustainable development of cultural heritage sites such as the United Kingdom and the Netherlands. The benefits for the Partnership of this external good practice visit are ample; they extend their regional network,



Textbox 24 you have 1041 characters (max. 2.000 characters)

2.3 The Sustainability and Knowledge Management

How will the sustainability of the project achievements be ensured (including ownership of project results)? Describe the further implementation process at institutional, financial and political level after the finalisation of the project.

POLITICAL: 1) the action plan presented for endorsement in each partner region includes concrete steps to be taken by each partner on CH management models and systems; 2) Policy and program recommendations on EU and national level outline guide governance bodies on how to internalize the project outputs and to endorse through creating the proper frameworks. National level policy makers will be targeted where legislative environment is not supportive. PPs use their national/regional network to disseminate the Policy and program recommendations, toolbox, Handbook.

INSTITUTIONAL: 1) expected endorsement of the action plans, toolbox, Handbook and CH models by partners/municipalities/CH management bodies; 2), the action plan and recommendations will include suggestions for further institutional cooperation agreements among the partners and continued stakeholder engagement. This contributes to the institutionalization of the newly developed models, systems and competitive services. 3) the

strengthening of existing regional, national and transnational networks on CH and urban planning which can further institutionalise the project outputs and learnings also beyond the partnership.

FINANCIAL: 1) HERMAN aims in particular to develop financially sustainable solutions for extended and improved cultural heritage maintenance and development at local/regional level. A number of outputs also analyse and provide guidance on financial schemes for solid, sustainable CH development/maintenance, i.e. CH Management Models, Action Plans, the Handbook, the Toolbox for Heritage Asset Development and finally the Policy and programme recommendations. 2) The peer review and the panel with external experts will provide information exchange and insights into innovative, multisectoral financial systems 3) Partners aim to provide recommendations for the 2014-20 EU programming period, naming potential funding instruments to secure future finances.

Textbox 25 you have 1955 characters (max. 2.000 characters)

How will the transferability of the project results be ensured? Describe how these results will be transferred and adopted in the programming and implementation of the relevant policies at local, regional, national and transnational level. How do you foresee the transfer of results beyond the partnership?

Partners are aware of and responsible for producing transferable outputs and results and are prepared to operate appropriate internal structures to make project achievements available for interested organisations within and beyond the partnership. The transnational outputs of HERMAN are all prepared in a truly transnational cooperation integrating the best exploitable and state of art solutions of PP's, compiled in a user-friendly way to make them easily transferable and adaptable: the joint report on CH management and the European benchmark study's findings will be discussed/disseminated in WSH on CH management and made publically available; HANDBOOK OF INNOVATIVE MANAGEMENT STRATEGIES AND MODELS as a Transnational output summarizing findings of SoPs, Joint Report, Good Practices, CH Management Models and experiences of pilots will serve as a "management guideline".for all EU cities interested to introduce innovative and responsible management approach. Other jointly elaborated

outputs (TOOLBOX FOR HERITAGE ASSET DEVELOPMENT and POLICY, PROGRAMMING AND LEGISLATIVE RECOMMENDATIONS) will be largely disseminated on national and regional events in PP's countries and also marketed through international networks and cooperation. As capacity building was identified to be a crucial common problem of the partnership and a typical challenge for the whole region, the education materials of the implemented trainings are valuable and highly demanded "products" for other players, having an undoubtedly transferable character (HANDBOOK FOR CULTURAL MANAGEMENT COURSES (CO).

Another important tool to ensure the alignment and transferability of project results in terms of quality and content constitute the peer reviewing of transnational outputs by continuous independent appraisal carried out by an external experts' panel. This panel will start its work in month 8 of the project to optimise the transferability of project results and outputs at all regional levels.

Textbox 26 you have 1986 characters (max. 2.000 characters)

Describe the **knowledge management strategy** on ensuring to gather all the relevant and up-to-date information necessary for the success of the project and on the dissemination of this information to the partnership as well as target groups not directly involved in the partnership in a first step. Further on provide a strategy by outlining tools to promote the achieved new knowledge to relevant target groups.

In order to ensure the gathering of all relevant and up-to-date information necessary for the success of the project and in order to disseminate the information to the partnership as well as target groups, a Knowledge Management Strategy (KMS) will be compiled.

The KMS will be the basis of knowledge sharing, focusing on the tasks and roles of project partners in knowledge gathering and sharing and on valorising the internal knowledge of different PPs (knowledge providers and municipalities).

KMS will first describe the process of knowledge sharing (e.g. how to transfer knowledge linked to the delivery of outputs, how to make use of the extended network of partner organisations, how to operate stakeholder platforms as MSPs and PSPs. The KMS will contain all needed details on how documents comprising knowledge at local level (SoP reports, PACHAS, good practices, etc) will be converted in transnational outputs and to the methods,

techniques and tools which convert the commonly developed knowledge into the local outputs of the project. KMS will also organise the efficient flow of information within the Partnership.

Finally, the KMS will outline the methods, techniques and tools used for a wide and effective dissemination of the results and findings of the project. It will do so by the three main dissemination events and various promotional materials, which ensure wide dissemination beyond the partnership regions. The target groups (e.g. municipalities, regional authorities, private owners of cultural heritage), direct stakeholders (NGOs, local business, regional/EU networks and experts in the fields of preservation of CH) and EU policy makers are also informed through the local awareness raising campaigns, transnational events, media comm., policy briefings.

Textbox 27 you have 1788 characters (max. 2.000 characters)

Provide a description of the **external communication strategy** including different tools which are used to disseminate the relevant information, project outputs and results to different target groups (media, decision makers and stakeholders, end-users and other relevant target groups not directly involved in the project) and describe why the project is of added interest to the broader public.

WP2 leader will define the joint communication framework: identification of stakeholders, target group messages, design of promotional tools, joint campaign actions, project image & website. Primary target group, addressed on local, regional & transnat. channels (local awareness raising campaigns, transnat. events),media communications, stakeholder's consultations, targeted policy briefings, info provided via non-media tools (brochures, leaflets, publications, newsletters) incl. 1) 240 (200 public, 40 private) owners&operators of cultural heritage sites/buildings/monuments: municipalities, regional authorities, central bodies, churches, private owners (public private museums, collections), 2) 40 private businesses exploiting the image of cultural heritage (CH) 3) 120 associations acting for the preservation of CH, NGOs, local, regional & national policy-makers deciding on the legal framework of cultural management and 4) 222 politicians and public officers.

Direct stakeholders are addressed on integrated approach of problems specific to CH in urban environment, opportunities linked to multi-stakeholder management structure & models. Indirect stakeholders: 1) visitors, tourists will be informed on opportunities linked to new innov. services, easily accessible multi-platforms, preserved attractions working at 21st century's standards (12000 persons) 2) 120 Local businesses affected by exploitation of CH and its image will be informed on better opportunities 3) 5 EU networks, experts in the fields of preservation of CH and 4) 135 national/EU policy makers and/or CH owners and operators will be risen awareness on benefits of multi-stakeholder management models ensuring protection & sustainable exploitation of CH, managm. toolboxes for good practice dissemin. General public's attention will be drawn to long-term impacts of new local, regional policies where support will be followed up by website questionnaires & opinion polls.

Textbox 28 you have 1955 characters (max. 2.000 characters)

Outreach to selected target group						
No. of entities of the public sector, administration addressed						
No. of entities of the private sector and related services addressed						
No. of research, technology development entities addressed						
No. of entities providing intermediary services and training addressed	X	34				
No. of interest groups addressed	X	120				

Will the project communication manager be sub-contracted?

yes

Describe the experience and skills of the **Communication manager** (If subcontracted, please explain the degree of experience that will be requested).

An Internal CM with experience in communication of cooperation projects will be appointed for coordination of project / PP level comm. He/she will be assisted by sub-contractors for certain tasks: draft strategy & guidelines, content of publications, supervise PP level outputs. CM closely cooperates with PM. Selection criteria (depending on concrete task) are: relevant degree, sound experience in comm. of EU funded projects, knowledge of the relevant theme, excellent command of English.

Textbox 29 you have 492 characters (max. 500 characters)

2.4 The Partnership

Describe the **relevance of the chosen partnership** in relation to the aims of the project and its implementation. What are the common issues, interest and/or opportunities of the involved partners? Focus on the entire partnership. For the relevance of individual partners please refer to section 4.

Eger has initiated the HERMAN project with the aim to improve the management and valorisation of cultural heritage to better exploit their economic potential. During preparation consultations PPs (10 partners from 5 countries) jointly identified most important issues the project should tackle, to jointly developed the implementation methodology, defined the roles and tasks of partners according to their specific competences and motivation. All PPs have actively contributed and provided their inputs in order to include their interests. The PPs have similar PROBLEMS and complementary competences and they will engage in intensive cooperation to find new solutions and approaches. The need of management models is a problem mentioned by all PPs, even though some PPs have registered some progress in elaborating innovative management strategies and models (e.g PP10, PP7, PP4). These partners wish to extend and improve their management models, and their

experience is a valuable input for other PPs.

Methods to develop new and innovative functions and services to CH assets are also an important issue for the majority of partners, esp. for LP, PP3 and PP7 who own and operate a very rich cultural heritage, for PP6 who operates many assets (fortifications) and for PP2 who is the responsible for the protection and on the elaboration of methodological papers of protection of CH on a national level.

Strengthening management capacities of CH is a general need, even though problems are different for some PPs. Most PPs make direct use of strengthened management capacities by managing their own CH assets (or CH assets operated by them), while PP2 and PP5 can multiply results via their extended networks.

The core of the partnership constitutes the LOCAL AUTHORITIES (municipalities and provinces). Local authorities joined the partnership because they own and/or operate heritage assets and have a strong need to solve their relevant

management problems. Local authorities in WP3 initialise the setting up of Stakeholder Platforms, elaborate their own SoP reports and Portfolio Analyses of CH Assets, take part in the dissemination of findings, build their own CH Management Models and Action Plans, and test them through pilot actions. Municipalities can initialise the setting up of Stakeholder Platforms and cooperation models with a bottom-up approach, while Provinces mainly following a top-down approach.

KNOWLEDGE PROVIDERS are taken into consideration as important partners who can assist local authorities in activities of WP3, WP4 and WP5. These knowledge providers are not initialising Stakeholder Platforms and do not elaborate their own SoP reports and Portfolio Analyses of CH Assets and do not build their own CH Management Models and Action Plans, but assist local authorities in providing these local outputs and take part in their activities. Knowledge providers take part in the dissemination

dissemination of findings, and in testing through pilot actions.

Local authorities (LP, PP3, PP4, PP7, PP8, PP9, PP10) have a strong POLICY INFLUENCING CAPACITY at local and regional level, while knowledge providers have strong policy influencing capacity at national (PP2, PP5) and regional level (PP2, PP5, PP6).

ROLES AND RESPONSIBILITIES of partners are defined in line with practical considerations, experience in participation and/or implementation of transnational projects and/or competences (in case of WP1 and WP2), and in line with know-how and experience of PPs (in case of WP3, WP4, WP5), also taking into consideration geographical balance.

PPs are experienced in participation and/or implementation of transnational projects.

Textbox 30 you have 3666 characters (max. 4.000 characters)

Identify and describe the relevant stakeholders and key actors and how they will be involved in the partnership.

Relevant stakeholders and key actors are owners and/or operators of CH assets (local, regional or national authorities, NGOs, civil actors and initiatives and private actors). These will be involved via Management Stakeholder Platforms for activities carried out in WP4.

Portfolio Stakeholder Platforms for activities carried out in WP5 are open (in addition to the above mentioned categories) to NGOs, civil actors and initiatives and private actors connected to the development of new functions and services of CH.

Stakeholders already identified and involved in the preparation phase are:

- Local/regional authorities and their agencies (Council of Heves County, Hungary; Kosice Region, Slovak Republic; Province of Ravenna; Marshal's Office of Lubelskie Voivodship, Poland; Municipalities of Rozhanovce, Beniakovce, Hrašovík, Slovak Republic; Cultural Heritage Office's Regional Organization in BAZ county, Hungary; Agency for Support of the Regional Development Košice)
- 2. National authorities, ministries (Ministry of Culture, Slovenia; Ministry of Environment of the Slovak Republic, Cultural Heritage Protection Public Institute of Slovenia)
- 3. Civil and Private actors (Association "Forum for Revitalisation, Lublin; Cultural Center of Abov and Agency for Support of the Regional Development Košice,, Slovak Republic; Touristic Destination Management Office, Eger; Asset Management Company of Eger, Hungary; Foundation Parco Archeologico di Classe RavennAntica, Ravenna)
 4. Collections and Museums (Eastern Slovakian Museum; Church Collection Centre and Castle Museum of István
- Dobó in Eger; Museums of National Liberation, Museum of Contemporary History, Galleries in Maribor)
 Stakeholder Platforms are involved in the preparation and elaboration of activities of WP3 and WP4. Further stakeholders will be informed via communication tools and dissemination events described in WP2.

Textbox 31 you have 1898 characters (max. 2.000 characters)

What is the degree of transnational co-operation within the partnership? (tick at least one additional option)

Joint development	X
Joint implementation	
Joint staffing	
Joint financing	X

Describe the selected degrees of transnational cooperation.

The project has been jointly developed under the inspiring leadership of the Lead Partner. Partners have contributed in writing and during the partner meeting held in Budapest. Bilateral consultations and telephone conferencing have been taken place regularly and this has resulted in a project application which is fully backed and supported by all partners.

The implementation of the project will be organised in such a way that each partner is involved in the decision-making and monitoring at all stages of the project development. To guarantee a real transnational impact of the local/regional pilots all partners will be involved in the design of these pilots and a real transfer of experience gained from the pilots will be ensured by visits in which all partners participate with selected sector experts from their administration. The project partners decided on joint staffing and joint project financing which is reflected in the budget and the workplan.

Textbox 32 you have 965 characters (max. 1.000 characters)

In case of **sub-contracted activities** (coordination, financial management and communication excluded), explain the reasons why these activities cannot be implemented by the partnership with own resources.

As a general rule, external expertise is hired to carry out activities in cases where partners do not have the appropriate in-house knowledge / expertise to deliver outputs which are up to the required standards.

Also, in many cases, municipalities, which form the core of the partnership, do not have the capacity to implement tasks of a larger volume which cannot be fitted next to their regular daily activities. Typically, these are the drafting of major studies, carry out surveys and implementation of pilot actions.

Knowledge provider organisations involved in the project (PP2, PP5, PP6) significantly reduce the need for external expertise, since they provide expert support to the whole partnership. However, owing to the local character of certain activities and outputs, additional expertise has been foreseen.

Under WP3 external experts assist PPs in SoP Reports, European Benchmark Study, drafting and finalising Cultural Heritage Management Models, implementation and assessment of

pilot actions.

Under WP4 external experts assist PPs in elaboration of PACHAs, elaboration of Action Plans, Toolboxes and Policy, Programming and National Legislative Recommendations.

LP is also assisted in thematic coordination of WPs and providing peer reviews.

Under WP5 external experts assist PPs in organizing Cultural Management Courses. Events organized within WP3 and WP4 are also budgeted under external expertise.

In case of knowledge providers external expertise will only be hired in specific parts of the technical tasks, e.g. related to the pilot actions.

Textbox 33 you have 1573 characters

(max. 2.000 characters)

Describe the main **co-ordination and management structure** and the foreseen procedures including the decision-making process (e.g. composition of the project Steering Committee, its competences and procedures, the internal evaluation system) and how the day to day management will be organised. Provide a description of the management flow that you will also illustrate in a flow chart to be attached to the Application Form. The description of the management structure has to include roles and responsibilities of partners too.

Management and coordination (WP1) is lead by the city of Eger. At the project start, it sets up the Project Management Team (PMT) which inc. the project, financial and comm. managers of the LP which will be responsible for daily management & coordination of the implementation and following up the project level reporting process. It will also be the contact point for all partners and the JTS. PPs appoint a project management team for partner level man. tasks. They will be in close contact with the PMT to ensure the smooth implem. and be responsible for delivering partner level reports (FLC and inputs for progress reports) and to steer and monitor the implementation at partner level.

Several partners from partnership have experience with the implementation of transnat. projects which is also a guarantee for the successful delivery. Furthermore, management will also be supported by an IT based tool which 1) provides a joint online platform for man. tasks, 2) enables the PMT to closely

monitor PP level activities. The LP does have staff experienced with implementation of international project (E.g. URBACT), however, does not have the capacity to carry out all management tasks. It therefore chose to contract a professional external company for assistance.

The implementation will be monitored by the Steering Group which takes strategic decisions and intervene when necessary. It is composed of PP managers and the PMT. It meets on a half yearly basis, where decisions are made by consensus along the principle of one vote per PP. Apart from meeting, decisions are made through written procedure regulated by the rules of procedures. Also, when needed, decision makers (i.e. legal representatives) of partner organizations will be involved in decisions in case of strategic questions.

WP coordination meetings - comprising the thematic expert (and the project manager if needed) of each PP - will be organized regularly to discuss implementation, share and evaluate results.

Textbox 34 you have 1992 characters (max. 2.000 characters)

Provide an overview of the project's **internal communication**, outlining how the communication flow within the partnership will be established and the tools that will be used.

The project management team of the LP will be responsible for the internal communication processes in the HERMAN project. A complete system will be set up and document the communication inside the project. In case of transnational partnerships this step is essential in order to avoid problems and project failure. The rules of the internal communication will be defined in the Project Management Guidelines (PMG). The working language is English.

Strategic communication: A website (as a communication platform for PPs) will be created by PP3 for making available all documents, guidelines, databases for partners. An intranet system connected to the project website will be available for partners (partner level project managers, financial managers, thematic experts) and all key internal players of the project's implementation (e.g. ASPs).

Everyday communication: the main aim is to ensure sufficient communication, which is useful for all Partners but does not overburden the overall project work. On the level of day-to-day work, it means for example that only questions of common interest will be shared through joint communication. Emails with specific questions should be addressed to the persons directly concerned. Each partner will have (and already has) a main contact person, preferably its partner level project manager, who will closely coordinate with the other partners. E-mails, telephone, skype and video conferences will be used as main communication tools.

Also, the internal communication will be facilitated by the IT management support tool. Although this mainly serves to monitor project financial and implementation progress, it also provides for transparent functioning of project management and better connectedness of partners.

Textbox 35 you have 1759 characters (max. 2.000 characters)

Will the project coordination and management be sub-contracted?

no

Specify the contact details of the Project Manager/Coordinator.

Name	Ms	Erzsébet	Protovinné Zsilinszky
Institution	Municipa	ality of Eger	

Describe the experience and skills of the **Project manager / Coordinator** (If subcontracted, please explain the degree of experience that will be requested).

The project manager appointed by the Municipality of Eger is Mrs Erzsébet Protovinné Zsilinszky. She will be the key contact person for project partners and the responsible towards the JTS. She has thorough experience in project management, as in the past 5 years she was coordinating large scale Obj,1 projects, and was also involved in international projects with numerous actors. She has a direct contact with the Mayor of the Municipality of Eger that will evidently speed up the decision making processes.

The project manager will be assisted by an external management professional. This expert will be highly qualified, with experience in administrative, financial management of transnational cooperation projects, and with fluency in English. The selection procedure of this expert will fully respect national and EU rules on public procurement and will be launched directly after project approval to have the selection procedure completed by the official project launch.

Textbox 36 you have 979 characters (max. 1.000 characters)

Describe the **finance management structure** and the foreseen procedures including the financial monitoring system and how the day to day finance management will be organised. The description of the finance management structure has to include roles and responsibility of partners too.

PPs are fully aware of tight financial constraints stemming from SF regulations and decommitment rules. Thus a project financial system will be set up to ensure sound and efficient financial management and LP will appoint a Project Financial Manager (PFM) in charge of overall financial coord. and management. Each partner will appoint a financial manager (FM) to work closely with PFM.

Project finances will be monitored using a computerised financial management system. PFM and the FM will jointly prepare the Project Financial Guidelines, making sure that EU, national and programme requirements are complied with. These tools will considerably ease financ. monitoring. Early involvement of 1st level financial controllers will be fundamental to prevent ineligibility of expenditure and delays in certification process. PFM will also carry out on the spot visits to partners to maintain better control of work and spending progress. He/she will also present an annual financial report to SG.

Textbox 37 you have 996 characters (max. 1.000 characters)

Will the finance management be sub-contracted?

yes

Describe the experience and skills of the **Finance Manager** (If subcontracted, please explain the degree of experience that will be requested).

Although an internal financial management team will be appointed which is familiar with financial management of international projects, most tasks will be outsourced to an external company. The selection of the external expert will respect the relevant rules regarding public procurement. The selection criteria will be the following: financial or economic degree, minimum 5-year experience in financial implementation of interregional / transnational cooperation projects, excellent command of English, computer skills (especially the knowledge of Microsoft Excel), and experience with using project management software, strong knowledge of the relevant European (CE) financial rules and procedures.

Textbox 38 you have 703 characters (max. 1.000 characters)

Information on Associated Institutions

If applicable, please list all institutions that will support the operation without financially contributing to it. Clearly relate them to one of the official partners of the operation.

No	Name of Institution	Partner	Country	Region
1				

Section 2: Project outline

2.5 Investment

Section 3: Work plan

Work package 0

Work package name:	Pro	Project preparation																
Responsible partner	LP: A	LP: Municipality of Eger																
Involved partners	LP	X	PP2	X	PP3	X	PP4	X	PP5	X	PP6	X	PP7	X	PP8	X	PP9	X
			PP10	X	PP11		PP12		PP13		PP14		PP15		PP16		PP17	
			PP18		PP19		PP20		PP21		PP22		PP23		PP24		PP25	

Description of preparation activities and outputs that have taken place

Capitalizing on similar current and past initiatives and taking benefit of knowledge and experiences of other cities/regions facing with similar challenges were the main reasons for Eger to initiate the HERMAN project. After a series of bilateral consultations between the LP and partners found through LPs relations and CE website, PPs met in Budapest on 20th September 2011 aiming to jointly identify the most important issues the project should tackle, to jointly develop the implementation methodology, define the roles and tasks of partners according to their specific competences and motivation and agree on the budget frames. All PPs have actively contributed to the common work, so the final AF reflects the unanimously common vision of PPs in all important aspects of the project. The partnership's main challenge is therefore to develop the economic potential of its cultural heritage and enhance its contribution to local and regional competitiveness.

Textbox 279 you have 962 characters (max. 1.000 characters)

Date when preparation activities started (DD/MM/YYYY)	4	7	2011		
Total costs of the work package	20.000,0				

Work package 1

Work package name: Project management and coordination

Work package level

Strategic focus/main objectives Sound project management and coordination

Summary description and approach (including the contribution to the project main objectives)

The Lead Partner is responsible for the overall management of the project. The project structure is transparent and the project partners also have roles in the implementation. In order to ensure the successful implementation and useful outputs of the project, it is important to define a well-functioning management structure. The WP1 consists of the following activities: start-up, project management and coordination, steering and monitoring, financial management and certification of expenditure.

1) During the start-up phase the partnership creates the legal basis of the project. Activities at this phase are the followings: - to prepare the subsidy contract, - to draft the partnership agreement, - to organize the kick-off meeting - appointment of FLCs, - to set up the management structure (Steering Group - SG and Project Management Team - PMT), - to elaborate the Management and Financial Handbook. The SG comprises of project managers of each partner + PMT, while the PMT

comprises the LP's project manager (PM), financial (PFM) and communication manager (CM). Day to day project management at project level will be coordinated by the PMT.

- 2) Project Management and coordination. The project management and coordination reflects the work of the assigned project-, financial-, and communication managers at partner level, and at the LP level. They prepare the six monthly progress reports and the final report to the JTS. At the beginning of the project implementation they prepare the start-up report. 5 internal reports will be submitted by the PPs to the LP.
- 3) Steering and monitoring. All the project managers of partners and the PMT will be the members in the Steering Group (SG). 5 SG meetings are scheduled, the first will be held in month 4. The Steering Group will be responsible for steering and monitoring of the project and it will be the project's strategic decision making body. 1 interim report and 1 Final Report will be submitted to the JTS. Project

progress from administrative and content point of view will be continuously monitored and evaluated by the SG based on the internal reports.

4) A project financial system will be set up, coordinated by the Project Financial Manager (PFM) working closely with the partner level financial managers. Financial management and monitoring is supported by a computerized management system (IT Management Tool). A smooth financial implementation is fundamental as it ensures that the funding is transfered to partners making it possible to carry on with implementation of tasks.

Textbox 280 you have 2549 characters (max. 3.000 characters)

Links to other work packages	all work packages
Responsible partner	Municipality of Eger
Involved partners	all partners

	Title of action	Start month of Action	End month of Action	Total costs of Action
1.1.	Fulfillment of start up requirements	1	4	59.350,00 €
1.2.	Day to day project management, coordination and internal communication	1	30	149.200,00 €
1.3.	Steering and monitoring of the project implementation	4	30	87.490,00 €
1.4.	Financial management, certification of expenditure	1	30	81.850,00 €
		Total costs of the	ne work package	377.890,00 €

Out	Outputs										
	Title of output Month of av. (max. 75 characters)				Qualitative description (max. 250 characters)	Quantitative desc. (max. 75 characters)					
	1.1.1	Subsidy Contract	2		Partners accept the subsidy contract and sign it. JTS sends back the signed contract.	1 subsidy contract signed					
	1.1.2	Partnership Agreement	4		Legal design and supervision of basic contracts, draft and final versions, translation if needed	1 Partnership Agreement signed					
	1.1.3	Kick-off meeting	2		LP organises the internal kick-off meeting in Eger for project managers and financial managers of each PP	1 kick-off meeting					
.1.	1.1.4	Management structure set up	2		LP defines the members of the Project management team (PM1). All partners define their project-, financial- and communication managers. Partners' project managers plus PMT will be the members of the Steering Group	3 positions per partner					
1.	1.1.5	Management and Financial Handbook	3		LP develops the Management and Financial Handbook to lay down the basic rules for management and financial issues.	1 handbook approved by PPs					
	1.1.6	Public procurement	2		LP and concerned partners launch public procurement procedures for external services linked to management and communication services	1 public procurement procedure					
	1.1.7	Rules of procedures of the Steering Group	4		LP develops Rules of procedure for SG in draft version and have final version approved by all PPs	1 Rules of procedures					

	1.1.8				
	1.2.1	Daily project management	1	LP coordinates daily management tasks at project level, partners' project managers implementing daily management tasks at partner level	1 management system
	1.2.2	Internal communication system	1	PMT operates internal communication system with the help of an internal IT support tool in line with the Management and Financial Handbook	1 internal communication system
	1.2.3	1st progress report	8	LP and PFM collects the partner level reports and other necessary inputs for the 1st progress report	1 progress report
	1.2.4	2nd progress report	14	LP and PFM collects the partner level reports and other necessary inputs for the 2nd progress report	1 progress report
	1.2.5	3rd progress report	20	LP and PFM collects the partner level reports and other necessary inputs for the 3rd progress report	1 progress report
	1.2.6	4th progress report	26	LP and PFM collects the partner level reports and other necessary inputs for the 4th progress report	1 progress report
1.2.	1.2.7	5th progress report	30	LP and PFM collects the partner level reports and other necessary inputs for the 5th progress report	1 progress report
4	1.2.8	Joint final report	30	The LP's project manager and PFM collects inputs from PPs, drafts and submits the Final report to the JTS	1 joint final report
	1.2.9	1st Internal report	7	Project partners prepare their 1st reports for the LP. These internal reports provide inputs for the progress report	1 internal report
	1.2.10	2nd Internal report	13	Project partners prepare their 2nd reports for the LP. These internal reports provide inputs for the progress report	1 internal report
	1.2.11	3rd Internal report	19	Project partners prepare their 3rd reports for the LP. These internal reports provide inputs for the progress report	1 internal report
	1.2.12	4th Internal report	25	Project partners prepare their 4th reports for the LP. These internal reports provide inputs for the progress report	1 internal report
	1.2.13	5th Internal report	30	Project partners prepare their 5th reports for the LP. These internal reports provide inputs for the progress report	1 internal report
	1.2.14				
	1.3.1	1st SG meeting	4	1st meeting of the SG to coordinate project implementation focusing on administrative / reporting related issues	1 SG meeting
	1.3.2	2nd SG meeting	10	2nd meeting of the SG to coordinate project implementation focusing on administrative / reporting related issues	1 SG meeting
	3rd SG meeting		16	3rd meeting of the SG to coordinate project implementation focusing on administrative / reporting related issues	1 SG meeting
1.3.	1.3.4	4th SG meeting	22	4th meeting of the SG to coordinate project implementation focusing on administrative / reporting related issues	1 SG meeting
	1.3.5	5th SG meeting	29	5th meeting of the SG to coordinate project implementation focusing on administrative / reporting related issues	1 SG meeting
	1.3.6	Interim report	16	Mid-term monitoring report drafted by LP with the involvement of independent experts	1 interim report

	1.3.7				
	1.4.1	Monitoring system	1	A monitoring system will be set up by the LP. Its task is to control the PP's spending processes	1 monitoring system
	1.4.2	10 FLC contacts	2	Partners define their First Level Control body and the responsible person	1 contact per partner
	1.4.3	Setting up financial management system	2	Setting up and operating partner level financial management structures: separate bank account, managing transfers, etc based on the Man and Financial Handbook	10 financial management systems operational
	1.4.4	1st FLC reports	7	PPs collect their expenditures and submit this in a report to the FLCs	10 FLC reports
1.4.	1.4.5	2nd FLC reports	13	PPs collect their expenditures and submit this in a report to the FLCs	10 FLC reports
1.	1.4.6	3rd FLC reports	19	PPs collect their expenditures and submit this in a report to the FLCs	10 FLC reports
	1.4.7	4th FLC reports	25	PPs collect their expenditures and submit this in a report to the FLCs	10 FLC reports
	1.4.8	5th FLC reports	30	PPs collect their expenditures and submit this in a report to the FLCs	10 FLC reports
	1.4.9	Transfer of funds	30	LP transfers funds to the PPs 5 times during the iproject lifetime.	5 transfers of funds to PPs
	1.4.10				

Activities outside Central Europe area, but within EU: please describe the activities and the planned benefits for the Central Europe area.

N.A.

Activities in Third Countries:				
please describe the activities ar	nd the planned benefits	s for the Centra	l Europe area.	
N.A.				
Indicate the planned ERDF for the	nese activities:			
	Amount:		0,00 €	

Work package 2

Work package name:	Communication, knowledge management and dissemination
Work package level	
Strategic focus/main objectives	Ensure wide project promotion of output and results

Summary description and approach (including the contribution to the project main objectives)

HERMAN's communications work package is commensurate to the project's overall objectives, content, outputs and results such as building innovative management strategies and models, creating innovative CH services and assets and strengthening management capacities. The project's external communication will relay on a comprehensive set of tools helping project partners in joining their efforts to ensure a well-targeted and wide public dissemination of HERMAN's achievements. Overall project communication will ensure transnational dissemination of local/regional pilot testing with the support of communication's leveraging effect.

Internal & external communication Guidelines, completed by a Communication & Knowledge management strategy together with a Joint campaign action plan will help the Communication manager's (PP3) overall coordination of the partnership's actions in reaching either primary & secondary stakeholders as well as the general public through various dissemination tools.

These tools are: local awareness campaigns, three major transnational events, transnational & local media communications, knowledge sharing at EU events & networking. Stakeholder consultations are taking place at Management Stakeholder Platforms (specially dedicated to owners and operators of CH), Portfolio Stakeholder Platforms (also open to the secondary stakeholders group including civil organisations and businesses exploiting CH assets) disseminated in the forms of briefings linked to the outcomes of stakeholder's consultations. Performance monitoring & assessment will evaluate communication actions' efficiency along the project's implementation. Supported by genuine branding provided by a well identifiable project logo & webpage, HERMAN will be introduced to pre-identified group of stakeholders and to the media (press conference, releases) at a launch event organised in Eger. Dissemination will also be supported by brochures, leaflets and newsletters regularly updated following

project milestones and major achievements. Non-media communication materials will be prepared in local versions. A Mid-Term event will disseminate pilot results also launching local public awareness raising campaigns in partners regions, on the base of a common action plan. A final event also targeting the wider public will sum up the project's tangible results. Continuous networking activities will result in media coverage, website & periodical publications in connection to thematic events under WP3, WP4 (Workshop on CH Management Methods, Seminar on CH Assets' Development). European networks (The European Association of Historic Towns and Regions, International Committee on Historic Towns and Villages, Europa Nostra, Organization of World Heritage Cities) will be involved to ensure transnational dissemination and promotion of HERMAN's knowledge with primary group of stakeholders and EU policy makers.

Textbox 281 you have 2914 characters (max. 3.000 characters)

Links to other work packages

Publications connected to thematic events under WP3, WP4. Briefings connected to MSP (WP3), PSP (WP4) meetings.

Textbox 282 you have 112 characters (max. 150 characters)

Responsible partner	PP3:	P3: City of Košice																
Involved partners	LP	X	PP2	X	PP3	X	PP4	X	PP5	X	PP6	X	PP7	X	PP8	X	PP9	X
			PP10	X	PP11		PP12		PP13		PP14		PP15		PP16		PP17	
			PP18		PP19		PP20		PP21		PP22		PP23		PP24		PP25	

	Title of action	Start month of Action	End month of Action	Total costs of Action
2.1.	Media communication/ dissemination	4	29	48.345,00 €
2.2.	Non-media communication/ dissemination and website	1	29	236.440,00 €
2.3.	Targeted communication actions	1	30	49.212,00 €
2.4.				
		Total costs of the	333.997,00 €	

Outputs

	2.1.1	Press conference linked to transnat. Launch diss. event	4	Organisation of a kick-off press conference at project launch event (Eger) to introduce the project to the public via media dissemination (mass media, written press)	1 press conference organised		
	2.1.2	Transnational press releases linked to launch diss. Event	4	Drafting of a project level press release covering launch event (Eger) by LP for international/EU dissemination (EN)	1 press release issued		
	2.1.3	Local press releases on launch diss.event	4	Drafting of local level press releases covering launch event (Eger) by PPs for local distribution (5 local languages)	10 local press releases issued		
	2.1.4	Local Media appear./public. linked to major local project milestones	7	PPs drafting articles for local publication/dissemination covering WP3/WP4 achievements at M7 (5 local languages)	10 local publications issued		
	2.1.5	Press conferences linked to trans. Mid- Term diss. Event	16	Organisation of a Mid-Term press conference event (Ferrara) to share first results of the project implementation and pilots results via media dissemination (mass media, written press)	1 press conference organised		
	2.1.6	Transnational press releases linked to Mid- Term diss. Events	16	Drafting of a project level press release covering Mid-Term event (Ferrara) by LP for international/EU dissemination (EN)	1 press release issued		
	2.1.7	Local press releases linked to Mid-Term diss.events	16	Drafting of local press releases covering Mid-Term event by PPs for local distribution (5 local languages)	7 local press releases issued		
2.1.	2.1.8	Media dissemination materials linked to local campaigns	16	PPs produce local diss. materials (posters/banners, leaflets, creative public promotion tools) to promote project in local language or adapted to local customs during campaign actions	6x3 local dissemination materials produced		
	2.1.9	Local awareness-raising media campaigns	18	PPs organise local public campaigns linked to the implementation of local pilot actions, based on a joint campaign action plan prepared by PP in charge	6 local awareness raising campaigns organised		
	2.1.10	Local press releases on major diss. Events	24	PPs issue press releases to cover outcomes of media awareness campaigns organised locally (5 local languages)	10 press releases issued		
	2.1.11	Local Media appear./public. linked to major local project milestones	28	PPs drafting articles for local publication/dissemination covering WP3/WP4 achievements at M28 (5 local languages)	10 local publications issued		
	2.1.12	Press conference linked to transnat. final diss. event	29	Organisation of a press conference at project closure event (Kosice) to share project' major outcomes to the public via media dissemination (mass media, written press)	1 press conference organised		
	2.1.13	Transnational press releases linked to final diss. Event	29	Drafting of a project level press release by LP covering final event (Kosice) for international/EU dissemination (EN)	1 press release issued		
	2.1.14	Local press releases on final diss.event	29	Drafting of local level press releases by PPs covering final event & project outcomes for local distribution (5 local languages)	10 local press releases issued		
	2.1.15						
	2.2.1	Project identity	3	Design of a project logo and its slogan to create project branding	1 project logo created		
	2.2.2	1 Project Brochure	4	Edition and print of a project brochure distributed at Launch event & beyond presenting the project, its objectives and its partnership (EN)	1 printed project brochure created		
	2.2.3	Local translations of project Brochure	4	PPs translate project brochure in local languages and add local context (5 local languages)	7 local printed version of project brochure created		
	2.2.4	Website	4	Project website is developed by the PP3, its joint maintenance, updating will be ensured by all PPs in an open system (co-editing)	1 project website created		
	2.2.5	Launch event	4	The project's kick off dissemination event will be organised in Eger LP and will introduce the project's aims and partnership to selected stakeholders via an open conference	1 launch event organised		
	2.2.6	1st (e)Newsletter and translation	5	Project Newsletter (EN + local languages) will be published in every 6 month to give insight in project's benchmarks, events, partner's news, reports & interviews to project's stakeholders and to any subscriber.	1+7 newsletters published		

	2.2.7	1st project leaflet and translation	8		A 1st project leaflet (with local versions and content, translated to the PPs' own languages) will be published to complete the project brochure with project developments/intermediate results (EN + 5 local languages)	1+7 project leaflets published
	2.2.8	2nd (e)Newsletter and translation	10		Project Newsletter (EN + 5 local languages) will be published in every 6 month to give insight in project's benchmarks, events, partner's news, reports & interviews to project's stakeholders and to any subscriber.	1+7 newsletters published
	2.2.9	2nd project leaflet and translation	13		A 2nd project leaflet (EN + 5 local languages) will be published to complete the project brochure with project developments/intermediate results obtained between launch and M8 linked to analyses and benchmark	1+7 project leaflets published
2.2.	2.2.10	Mid Term conference	16		A Mid-term dissemination event organised by Ferrara will ensure wider communication on project's benchmark at mid-term linked to dissemination of pilot results	1 Mid-Term event organised
	2.2.11	3rd (e)Newsletter and translation	16		Project Newsletter (EN + 5 local languages) will be published in every 6 month to give insight in project's benchmarks, events, partner's news, reports & interviews to project's stakeholders and to any subscriber.	1+7 newsletters published
	2.2.12	3rd project leaflet and translation	18		A 3rd project leaflet (EN + 5 local languages) will be published to complete the project brochure with project developments/intermediate results obtained between launch and M8 linked to analyses and benchmark	1+7 project leaflets published
	2.2.13	4th (e)Newsletter and translation	22		Project Newsletter (EN + 5 local languages) will be published in every 6 month to give insight in project's benchmarks, events, partner's news, reports & interviews to project's stakeholders and to any subscriber.	1+7 newsletters published
	2.2.14	4th project leaflet and translation	23		A 4th project leaflet (EN + 5 local languages) will be published to complete the project brochure with project developments/intermediate results obtained between launch and M8 linked to analyses and benchmark	1+7 project leaflets published
	2.2.15	1 Final Brochure	28		Edition and print of a final brochure distributed at final event & beyond presenting the project main outcomes and results for the wider public (EN)	1 printed project final brochure created
	2.2.16	Local translations of Final Brochure	28		PPs translate final brochure in local languages and add local context to ensure local dissemination of project's results and outcomes (5 local languages)	7 local printed version of final brochure created
	2.2.17	5th (e)Newsletter and translation	29		Project Newsletter (EN + 5 local languages) will be published in every 6 month to give insight in project's benchmarks, events, partner's news, reports & interviews to project's stakeholders and to any subscriber.	1+7 newsletters published
	2.2.18	Final event	28		The LP will organise a final dissemination event in Kosice to share project results & outcomes with the broader public	1 Final event organised
	2.2.19					
	2.3.1	Communication Guidelines for intern. & extern project comm.	3		The PP3 will draft a guidance for project partners to facilitate project communication activities within and outside the partnership providing guidance for elaboration of comm. tools and for respect of visibility rules	1 comm. guidelines
	2.3.2	Communication Strategy incl. knowledge sharing strategy	5		The LP will draft a comprehensive strategy for PPs to frame joint & local project comm. activities, incl. identification of target groups, key messages, media & non-media comm. channels and their use, also including knowledge sharing strategy	1 Comm. & Knowledge sharing strategy
	2.3.3	Participation in other EU & national events/ networking	15		As the partner responsible for knowledge sharing PP3 will participate to relevant EU events and networks outside the partnership to promote the project amongst European stakeholders.	1 participation at an EU event
	2.3.4	Targeted policy briefings	11		As the partner responsible for knowledge sharing PP3 will publish briefing further to event attendance	1 briefing published
3.	Joint campaign strategy Participation in other EU & national events/ networking				PP3 will draft a joint campaign strategy which aims to ensure coordination and common features for local public awareness raising campaigns by PPs (M17-M19)	1 joint campaign strategy
2.					As the partner responsible for knowledge sharing PP3 will participate to relevant EU events and networks outside the partnership to promote the project amongst European stakeholders	1 participation at an EU event
	2.3.7	Targeted policy briefings	18		As the partner responsible for knowledge sharing PP3 will publish briefing further to event attendance	1 briefing published
	2.3.8	Participation in other EU & national events/ networking	27		As the partner responsible for knowledge sharing PP3 will participate to relevant EU events and networks outside the partnership to promote the project amongst European stakeholders	1 participation at an EU event

2.3.9	Targeted policy briefings	30		As the partner responsible for knowledge sharing PP3 will publish briefing further to event attendance	1 briefing published
2.3.10					
	s outside Central Eur	•		, but within EU: planned benefits for the Central Europe area.	
N.A.	escribe the activities	Sand	tile	prainted benefits for the Central Europe area.	
	s in Third Countries: escribe the activities	s and	the	planned benefits for the Central Europe area.	
N.A.					
Indicate	the planned ERDF fo	r the	se ac	Amount: 0,00 €	
				Work package 3	
Work pa	ackage name:	Buil	ding	innovative management strategies and models	
Work p	oackage level				
Strategic 1	focus/main objectives	scher	nes f	s to jointly develop and start testing management strategies, processor a better valorisation of cult. assets via harmonisation of different and ensuring a smooth coop. among local players.	
Summary	description and ap	proad	ch (ir	ncluding the contribution to the project main objectives)	
Platform elaborate assessme providers to a peer Action 2 Report be and inclu Action 3	(MSP) by identifying ed by PP6. The fram ont of PPs outputs. Ps assisting PPs from the review by experts it. Analysis: Partners ased on the methodo.	g orga ewor Ps ou the sa nvolv analy ology heir c	niza k of ' tputs me o ed b se th prov own g	WP3: Partners (PPS) set up a Local/Regional Management tions interested in the mgmt of cultural heritage (CH); met WP3's activities is set up: PP4 assures thematic coordinatics are delivered by all PPs except for PP2, PP5 and PP6 (concountry in elaborating their outputs). Transnational output by LP. Their current situation in the field of mgmt of CH in a State wided by PP4. PPs produce their SoP Report on CH mgmt in good practices. SoPs will be presented to and discussed by	thodology on and quality isidered knowledge is are also subject of Play (SoP) which they identify

Joint Report on CH Mgmt, including good practices identified. A European Benchmark Study on Mgmt of CH elaborated by LP (together with PP2, PP5 and PP6) summarizes good practices from outside the partnership. A Workshop on CH Mgmt organized by PP4 is being held in order to transfer knowledge and to bring all the partners at the same level of knowledge and to identify existing mgmt gaps and challenges, ways to tackle them, and to disseminate the main findings of SoP Reports. Good practices are also presented.

Action 4 - Building strategies and models: Partners develop their own vision and strategy based on their own SoP Reports and on good practices presented in the Joint Report and the Workshop on CH Management Models (CHMM) with the involvement of MSPs. Vision, strategy, management structures and procedures and financial schemes are elaborated and compiled into a Local/Regional CHMM. 2 MSP meetings will be held linked to this action as MSPs will be involved in defining the vision,

strategy and basic principles of the CHMMs and MSPs will also have to validate the final version of the elaborated CHMMs. Methodology for CHMMs is provided by PP4.

Action 5 - Testing and feedback: PPs identify actions and conditions needed to implem. their CHMM and start testing them through pilot actions on different core fields of managmt models (e.g.: Monuments Diagnosis System by PP2, ICT System Development on Visitor Mgmt by PP11, Training on Collaborative Mgmt Methods for Stakeholders by PP4). Testing period is monitored and its results are used to fine-tune the models' functioning. At the end of project each partner has an endorsed/ready-to-endorse CHMM.

Action 6 - Providing transnational outputs: A Handbook of Innovative Mgmt Strategies and Models on CH will be compiled by PP6 based on the method. elaborated by PP4, building on the SoP Reports, Joint Report on CH Mgmt Local/Regional CHMMs and experiences of pilot. Outputs are subject to a peer review by experts involved by LP.

Textbox 283 you have 2993 characters (max. 3.000 characters)

Links to other work packages

Workshop on CH Management will be organized jointly with Seminar on CH Development (WP4). MSPs are coordinated by the CHCUs (WP5).

Textbox 284 you have 131 characters (max. 150 characters)

Responsible partner	PP4:	P4: Municipality of Lublin																
Involved partners	LP	X	PP2	X	PP3	X	PP4	X	PP5	X	PP6	X	PP7	X	PP8	X	PP9	X
			PP10	X	PP11		PP12		PP13		PP14		PP15		PP16		PP17	
			PP18		PP19		PP20		PP21		PP22		PP23		PP24		PP25	

	Title of action	Start month of Action	End month of Action	Total costs of Action
3.1.	Setting up the framework of WP3	2	27	100.670,00 €
3.2.	Analysis	2	7	76.050,00 €
3.3.	Synthesis and evaluation	7	9	30.020,00 €
3.4.	Building strategies and models	8	27	95.940,00€
3.5.	Testing and feedback	13	24	135.560,00 €
3.6.	Providing transnational outputs	8	27	9.400,00€
		Total costs of th	ne work package	447.640,00€

Outputs

In cas	In case you choose an Output as Core Output, please fill in the description in the Core Output Table below the Output table.												
		Title of output	Month	is a	Qualitative description	Quantitative desc.							
	(max. 75 characters)	of av.	Core Out.?	(max. 250 characters)	(max. 75 characters)							
	3.1.1	MSP - common methodology	2		Common methodology for setting up Management Stakeholder Platforms elaborated by PP6.	1 common methodology							
	3.1	Setting up of Management Stakeholder Platforms - MSP meeting 1	3	ш	Stakeholder Platforms (MSPs) of organizations interested in the management of cultural heritage (i.e. owners and operators of assets, like local, regional and national authorities, institutions, churches, private owners, etc.), 1/2 d., 20-30 part.)	7 MSP meetings, 1/2 d., 20-30 part.							
	Peer review of transnational output 27		27		Peer Review Report of Handbook of Innovative Management Strategies and Models on CH provided by external experts of LP.	1 Peer Review							

	3.1.4	1st WP3 coordination meeting	2		WP leader PP4 organises the 1st WP3 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP3 coordination meeting		
	3.1.5	2nd WP3 coordination meeting	8		WP leader PP4 organises the 2nd WP3 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP3 coordination meeting		
1.	3.1.6	3rd WP3 coordination meeting	14		WP leader PP4 organises the 3rd WP3 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP3 coordination meeting		
3.1.	3.1.7	4th WP3 coordination meeting	20		WP leader PP4 organises the 4th WP3 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP3 coordination meeting		
	3.1.8	5th WP3 coordination meeting	26		WP leader PP4 organises the 5th WP3 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP3 coordination meeting		
	3.1.9	MSP meeting 2	7		SoPs will be presented to and discussed by MSPs. Half day long meeting, 20-30 participants (depending on the PPs MPSs), composed of organizations interested in the management of cultural heritage (see 3.1.2.).	7 MSP meetings, 1/2 d., 20-30 part.		
	3.1.10	MSP meeting 3	14		MSPs are involved in defining the vision, strategy and basic principles of the CHMMs. Half day long meeting, 20-30 participants (depending on the PPs MPSs), composed of organizations interested in the management of cultural heritage (see 3.1.2.).	7 MSP meetings, 1/2 d., 20-30 part.		
	3.1.11	MSP meeting 4	27		MSPs validate the final version of the elaborated CHMMs. Half day long meeting, 20-30 participants (depending on the PPs MPSs), composed of organizations interested in the management of cultural heritage (see 3.1.2.).	7 MSP meetings, 1/2 d., 20-30 part.		
	3.1.12							
	3.2.1	Methodology of SoP reports	3		Methodology of State of Play reports provided by PP4	1 common methodology		
2.	State of Play (SoP) Report				SoP Report on CH management (including identification of gaps and challenges, responsibles, structures, procedures, methods of coordination and financial schemes) in which they identify and include case studies of their own existing processes.	7 SoPs		
3.2.	3.2.3	European Benchmark Study	7		A European Benchmark Study on Management of CH elaborated by LP (together with PP2, PP5 and PP6) summarizes good practices from outside the partnership.	1 benchmark Study		
	3.2.4							
	3.3.1	Joint Report	7	×	Joint Report on CH Management, including own existing processes identified made by PP5	1 Joint Report		
3.3.	3.3.2	Workshop on CH Management	9		Workshop on CH Management organized by PP4 to disseminate the main findings of SoP Reports and to jointly identify existing management gaps and challenges and way(s) forward on how to tackle them. Case studies of existing processes are presented.	1 Workshop		
	3.3.3							
	3.4.1	Methodology for CH Management Models (CHMMs)	9		Joint methodology for the development of CHMMs elaborated by PP4.	1 joint methodology		
	3.4.2	Draft Local/Regional CH Management Models	15		Vision, strategy, management structures and procedures and financial schemes are elaborated and compiled into a Draft Local/Regional CH Management Model (CHMM).	7 draft CHMMs		
3.4.	3.4.3	Finalised CHMMs	27	×	Partners finalise their own CHMMs based on the results and experiences of pilot actions.	7 reports on finalised CHMMs		
	3.4.4	Initiation of endorsement of CHMMs	7 initiations					
	3.4.5							

	3.5.1	Pilot actions	24	×	Pilot actions on different core fields of management models (Monuments Diagnosis System) by PP2	1 pilot action
	3.5.2	Pilot actions	24	X	Pilot action on ICT system development on visitor management byPP10	1 pilot action
	3.5.3	Pilot actions	24	X	Pilot action on training on collaborative management methods for stakeholders by PP4	1 pilot action
ů.	3.5.4	Methodology for assessment of results	15		Joint methodology for assessment of results elaborated by PP4.	1 joint methodology
	3.5.5	Assessment of results	24	X	Assessment of results of pilot actions on different core fields of management models	1 Assessment of results of pilots
	3.5.6					
	3.6.1	Methodology for Handbook	23		Methodology for Handbook of Innovative Management Strategies and Models on CH will be elaborated by PP4.	1 joint methodology
3.6.	3.6.2	Handbook of Innovative Management Strategies and Models on CH	27	X	Handbook of Innovative Management Strategies and Models on CH compiled by PP6 based on SoP Reports, Joint Report on on CH Management, Local/Regional CHMMs and experiences of pilot.	1 Handbook
	3.6.3					

Core Outputs

Please describe the core outputs by specifying the major activities and their envisaged results; also outline the target groups, and the process

how t			d by these target groups (max. of 2x1000 characters).
		l e of Core Output	Core Output description
3.3.	.3.1	Joint Report	Type of action: Transnational Tool Development Joint Report on Cultural Heritage Management summarizes the PPs' State of Play Reports (compiled based on a joint methodology) in which they identify and include case studies of their own good practices. The Joint report also summarizes the findings of the European Benchmark Study on Management of CH elaborated by LP (together with PP2, PP5 and PP6), which summarizes good practices from outside the partnership. Target groups: Direct target groups are local/regional authorities and owners and operators of CH inside and outside the partnership as well.
3	3.		
3.4.	4.3		Type of action: Joint transnational strategies Major activities: In order to deliver this CO, local authority partners (LP, PP3, PP4, PP7, PP8, PP9, PP10) will prepare a SoP report on the current situation of involved PPs management of cultural heritage, including good practices. These partners are assisted by knowledge providers (PP2, PP5, PP6). A European Benchmark Study identifies and presents management models and good practices from outside the partnership, but within the EU. A Joint report on CH management synthesizes these documents. These documents are discussed during the Workshop on CH Management. Following this, CHMMs are drafted by partners. Parallelly, action plans are designed, implemented and assessed. Experience acquired during pilot actions is used to fine-tune and finalize CHMMs. Active involvement of Management Stakeholder Platforms set up by local authorities assures the elaboration of multi-stakeholder management models.
3.	3.		Results: CHMMs contain the management strategy and management model of a local authority for managing its CH, involving the local/regional stakeholders and harmonizing interests. In addition to that financial and organizational schemes, management supporting tools are elaborated. At the end of project each partner has endorsed/ready-to-endorse CHMM. Target groups: Local/regional/national authorities owning and/or managing cultural heritage assets, churches, civil and private actors owning and/or managing cultural heritage assets. These decision makers are directly involved in the project via Management Stakeholder Platforms. Indirect beneficiaries will be other local/regional authorities in other cities that can adapt the CHMMs and national institutions, government bodies that can disseminate their use.

		B.II	
	3.5.1	Pilot actions	Type of Action: Pilot actions Pilot action on Monuments Diagnosis System by PP2 aims at the testing of a service offered to owners and operators of CH buildings by performing a diagnosis identifying repairs and small scale investments that improve the estate and prevent their decay. Through an early warning system for decay (regular monitoring and tracking) combined with an appropriate response (maintenance or repair at the right time and place), damage is prevented and large-scale restoration can be delayed or even totally avoided. The pilot action has 3 aims: 1) To stop decay through immediate action by offering a regular condition assessment of buildings and the historic interiors; 2) To affect a gradual change of mentality through information and sensitization; 3) To test the economic and financial viability of this service. Major activities: Diagnosis (preparation, inspection, interpretation of information and data management, sensitisation) of buildings in Eger, Hungary.
			Results: Owners and operators of buildings will receive a condition report on a building and its contents, with recommendations for repair, conservation, and maintenance. Besides these, an organisational and financial model will be designed for the further operation of the service. Target groups: Direct target groups are owners and operators of buildings in Eger, Hungary. Indirectly - via dissemination of the project's results - owners and operators of buildings outside the partnership will be reached.
		Pilot actions	Type of Action: Pilot actions
	3.5.2		ICT system development will be based on the already functioning on line system for the books and services management, which will be adapted to the needs of the libraries and to the needs of innovative management of the heritages of the books of the territory. Major activities and results: An innovative software for new ICT based system of the management of the books and of the libraries system will be tested in a set of libraries during the pilot actions. By this system it will be possible to improve the management system of the libraries and increase the number of users of the new offered services. The results of the testing period will be assessed and the assessment will be disseminated among the partnership and via dissemination materials to a wider audience.
.5.	3.!		Target groups: Owners and operators of CH within and outside the partnership.
3.	5.3	Pilot actions	Type of action: Pilot actions Pilot action on training on collaborative management methods for stakeholders aims at the development and testing of collaborative management methods which can be used by different stakeholder platforms. These management methods should improve the knowledge and skills of different stakeholders and strengthen the cooperation in the given area.
	i:E		Major activities: elaboration of collaborative management methods for stakeholders and their testing in the Management Stakeholder Platform and Portfolio Stakeholder Platform of Lublin. Results: a detailed description of the developed and tested collaborative management methods. Target groups: all PPs who set up their MSPs and PSPs respectively further European local authorities interested in setting up stakeholder platforms.
	5.5	Assessment of results	Type of action: Transnational Tool Development Major activities: The assessment of results of pilot actions on management models will describe in detail the logic and aims of the pilot actions, the activities pursued and the results obtained. The assessment will have a strong focus on lessons learnt during the pilot actions and their adaptability to other partners. Target groups: Direct target groups are the local/regional/national authorities owning and/or managing cultural heritage assets, churches, civil and private actors owning and/or managing cultural heritage assets within the partnership. These decision makers will be directly involved in the project via PPs and their Management Stakeholder Platforms.
	3.5		Indirect beneficiaries will be other local/regional authorities in other cities that can elaborate their own Action Plans and national institutions, government bodies.

Innovative ajor activities: Handbook of Innovative Management Strategies and Models on CH is produced via the same process as Nanagemen CHMMs, as it synthesizes all experience regarding the elaboration of CHMMs. Handbook will be compiled based on a Strategies previously elaborated and jointly agreed methodology. Handbook is subject to peer review of external expert panel. and Models Results: Handbook of Innovative Management Strategies and Models synthesizes CHMMs, which contain the management on CH strategies and models of local authority PPS. In addition to that, models of financial and organizational schemes, management supporting tools are presented. It also fully synthesizes all outputs produced at partnership level, as joint report on SoPs, good practices identified by partners and the European Benchmark Study, and contains the assessment 3.6.2 Target groups: National institutions, government bodies that can disseminate the use of CHMMs. Local/regional authorities in other cities that can adapt the CHMMs. European Networks focusing on CH and urban development/management nterested in the dissemination of results. European, national policymakers.

Activities outside Central Europe area, but within EU:

please describe the activities and the planned benefits for the Central Europe area.

EU Benchmark Study on Management of CH which will be elaborated by LP (with PP2,PP5,PP6) summarizing good practices from outside the partnership, that means that the Study will contain good practices from outside the CE Area in order to acquire knowl. and experience from a wider geographical area.

Activities in Third Countries:

please describe the activities and the planned benefits for the Central Europe area.

N.A.		

Indicate the planned ERDF for these activities:

Amount: 0,00 €

Work package 4

Work package name: Creating innovative services and functions for cultural heritage assets

Work package level

The aim of Work Package 4 is to identify, adapt and create innovative services and functions for underexploited cultural assets to promote their valorisation and protection.

Summary description and approach (including the contribution to the project main objectives)

Action 1 - Setting up the framework of WP4: Partners set up Local/Regional Portfolio Stakeholder Platforms (PSP) by identifying organisations interested in the development of new services and functions of CH assets in order to coordinate the needs of involved stakeholders and of protection of CH. The PSPs involve local and regional stakeholders, i.e. owners and operators of assets and those civil initiatives, NGOs and businesses which can contribute to the valorisation of CH. The framework of carrying out WP4's activities is set up: PP2 assures thematic coordination. PPs outputs are delivered by all PPs excluding PP2, PP5 and PP6 who are considered knowledge providers and assist PPs from the same country in elaborating their outputs. Transnational outputs are also subject to a peer review by experts involved by LP.

Action 2 - Portfolio Analysis: Partners compile Portfolio Analyses of CH Assets (PACHA), in which they include a register of assets, a detailed list and description

of corresponding services and functions, an analysis of gaps and challenges in services and functions of the heritage assets, including underused and disused assets. Good practices of innovative and sustainable uses are identified and described in case studies, also analysing their transferability. PACHAS will be presented to and discussed by PSPs. A European Benchmark Study on Innovative Uses of CH assets is also compiled. Action 3 - Synthesis, evaluation and testing: PACHAS are presented on a Seminar on CH Assets' Development organised jointly with the Workshop on CHMM (see WP3) to transfer knowledge and to bring all the partners at the same level of knowledge. Best practices are presented in details. Workshops are followed by a Good Practice Visits organised in partner locations and eventually outside the partnership.

Partners start preparing, testing and carrying out pilot actions in the field of services and functions for unexploited CH assets. Their results are tested

based on a common methodology. The testing period is monitored and its results are used to fine-tune these services and functions. Action 4 - Developing Action Plans: Partners compile an Action Plan for developing new, innovative functions and services for heritage assets which can be funded from ERDF and national funds. 2 PSP meetings will be held linked to this action as PSPs will be involved in defining the frames and basic principles of the Action Plans and PSPs will also have to validate the final version of the elaborated Action Plans. Action 5 - Providing transnational outputs: A Toolbox for Heritage Asset Development is jointly elaborated containing best practices, experiences of pilot actions, methods, 'tips-and-tricks' for the development of new services and functions of cultural heritage assets.

Policy and Programming Recommendations related to the valorisation and usage of CH are made at European and national level.

Textbox 285 you have 2925 characters (max. 3.000 characters)

Links to other work packages

Seminar on CH Development will be organized jointly with Workshop on CH Management (WP3). PSPs are coordinated by the CHCUs (WP5).

Textbox 286 you have 131 characters (max. 150 characters)

Responsible partner	PP2:	Natio	onal O	ffice	of Cul	tural	Herita	age										
Involved partners	LP	X	PP2	X	PP3	X	PP4	X	PP5	X	PP6	X	PP7	X	PP8	X	PP9	X
			PP10	X	PP11		PP12		PP13		PP14		PP15		PP16		PP17	
			PP18		PP19		PP20		PP21		PP22		PP23		PP24		PP25	

Title of action	Start month of Action	End month of Action	Total costs of Action
4.1. Setting up the framework of WP4	2	27	104.440,00 €
4.2. Portfolio Analysis	2	8	67.110,00 €
4.3. Synthesis, evaluation and testing	8	23	274.465,00 €
4.4. Developing Action Plans	15	27	44.570,00 €
4.5. Providing transnational outputs	21	27	34.538,00 €
4.6.			
	Total costs of t	ne work package	525.123,00 €

Outputs

Title of output Month of av. (max. 75 characters) Month of av. Out.?		Core	Qualitative description (max. 250 characters)	Quantitative desc. (max. 75 characters)	
_	PSP - common methodology	2		Common methodology for setting up Portfolio Stakeholder Platforms elaborated by PP2.	1 methodology
4.1.2	Setting up Portfolio Stakeholder Platforms - PSP meeting 1	3	ш	Stakeholder Platforms (PSPs) of organizations interested in the development of cultural heritage and civil initiatives, NGOs and businesses which can contribute to the valorisation of CH assets, 1/2 d., 20-30 part.	7 PSP meetings, 1/2 d., 20-30 part.
4.1.3	Peer review of transnational output	27		Peer Review Report on Toolbox provided by external experts of LP.	1 Peer Review

	4.1.4	1st WP4 coordination meeting	2		WP leader PP2 organises the 1st WP4 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP4 coordination meeting		
	4.1.5	2nd WP4 coordination meeting	8		WP leader PP2 organises the 2nd WP4 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP4 coordination meeting		
	4.1.6	3rd WP4 coordination meeting	14		WP leader PP2 organises the 3rd WP4 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP4 coordination meeting		
4.1.	4.1.7	4th WP4 coordination meeting	20		WP leader PP2 organises the 4th WP4 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP4 coordination meeting		
	4.1.8	5th WP4 coordination meeting	26		WP leader PP2 organises the 5th WP4 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP4 coordination meeting		
	4.1.9	PSP meeting 2	7		PACHAS will be presented to and discussed by PSPs. Half day long meeting, 20-30 participants (depending on the PPs MPSs), composed of different organizations as listed in 4.1.2.	7 PSP meetings, 1/2 d., 20-30 part.		
	4.1.10	PSP meeting 3	17		PSPs are involved in defining the frames and basic principles of the Action Plans. Half day long meeting, 20-30 participants (depending on the PPs MPSs), composed of different organizations as listed in 4.1.2.	7 PSP meetings, 1/2 d., 20-30 part.		
	4.1.11	PSP meeting 4	23		PSPs validate the final version of the elaborated Action Plans. Half day long meeting, 20-30 participants (depending on the PPs MPSs), composed of different organizations as listed in 4.1.2.	7 PSP meetings, 1/2 d., 20-30 part.		
	4.1.12							
	4.2.1	Methodology of Portfolio Analysis of Cultural Heritage Assets (PACHAs)	3		Methodology for the elaboration of Portfolio Analysis of Cultural Heritage Assets (PACHAs) provided by PP5.	1 common methodology		
	4.2.2	Portfolio Analysis of Cultural Heritage Assets (PACHAs)	6		PACHAs include register of assets, description of services and functions, an analysis of gaps and challenges, exploration of development potential and case studies of good practices analysing their transferability.	7 PACHAs		
4.2.	4.2.3	European Benchmark Study	7		A European Benchmark Study on Innovative Uses of CH elaborated by LP (together with PP2, PP5 and PP6) summarizes good practices from outside the partnership.	1 benchmark Study		
	4.2.4	Report on PACHAs	8		Report on PACHAs and European benchmark Study	1 Report		
	4.2.5							
	4.3.1	Seminar on CH Assets' Development	9		Seminar on Cultural Heritage Assets' Development organized by PP4 to analyse the main results of PACHAs and to jointly identify existing management gaps and challenges and way(s) to tackle them. Good practices are presented to partners.	1 Seminar		
	4.3.2	Good Practice Visits	17		Good Practice Visits organised in partner locations and eventually outside the partnership. Partners learn about selected good practices identified.	11 Good practice visits		
	4.3.3	Pilot action 1	23	×	Joint Pilot action on development of innovative functions and services - Talking Monuments by PP7 and PP2	1 pilot action		
3.	4.3.4	Pilot action 2	23	×	Pilot action on development of innovative functions and services - Enabling conditions for underexploited bulidings operated by civil artistic initiatives by LP	1 pilot action		
4.3.	4.3.5	Pilot action 3	23	X	Pilot action on development of innovative functions and services - classroom of the city by PP8	1 pilot action		
	4.3.6	Methodology for assessment of results	23		Joint methodology for assessment of pilot results elaborated by PP4.	1 joint methodology		
	4.3.7	Assessment of pilot results	15	×	Report: Assessment of results of pilot actions on development of innovative functions and services	1 Report		

	4.3.8					
	4.4.1	Methodology for Action Plans	16		Joint methodology for the development of Action Plans elaborated by PP5.	1 joint methodology
4.	4.4.2	Elaboration of Action Plans	23	×	Action Plans for Developing Local/Regional Cultural Heritage Assets aim to develop new, innovative functions and services which can be funded from ERDF and national funds.	7 Action Plans
4.4.	4.4.3	Initiation of endorsement of Action Plans	27		Public authority PPs propose endorsement of LAPs to their Local Councils. Proposal of PPs will be based on the organizational plans of LAPs as well as PSPs propositions.	7 initiations
	4.4.4					
	4.5.1	Methodology for Toolbox for Heritage Asset Development	23		A Methodology for Toolbox will be elaborated by PP2.	1 joint methodology
5.	4.5.2	Toolbox for Heritage Asset Development	25	×	Toolbox is jointly elaborated and contains best practices, experiences of pilot actions, methods, 'tips-and-tricks' for the development of new services and functions of cultural heritage assets.	1 Toolbox
4.	4.5.3	Policy and Programming Recommendations	27	X	Policy and Programming Recommendations related to the valorisation and development of CH are made at European and national level.	1 Policy and Programming Recommendations Report
	4.5.4					

Core Outputs

Please describe the core outputs by specifying the major activities and their envisaged results; also outline the target groups, and the process how the results are used by these target groups (max. of 2x1000 characters)

how t	he resul	ts are use	d by these target groups (max. of 2x1000 characters).
		of Core	Core Output description
		tput	
	4.3.3		Type of Action: Pilot actions Major activities: The development of ICT tools and platforms poses a serious challenge for providing accurate and reliable information by CH owners and operators for the large public. Therefore PP7 and PP2 will jointly explore and test the possibilities of offering multi-platform experiences to visitors, by merging historical city walks or historical/archaeological site visits, geo-caching and precise information. Smart phones' apps via GPS or handhelds can show where the spots of cultural/historical importance are located, and once they are reached, information on these can be displayed. PP7 and PP2 will test these services in their location.
			Results: Results of testing will be compiled in a joint assessment of the pilot action and recommendations will be made regarding the pros and cons of different methods tested. Target groups: Owners, operators and visitors of historical centre of Eger and the archaeological site in Ravenna.
	4.3.4		Type of Action: Pilot actions Cities often have to close buildings which lost their original function and cannot be used for residential, administrative or commercial purposes anymore, while they lack the funds for restoration. As a result, these buildings become idle for long years, while some functions (e.g. home for certain civil initiatives, artistic groups) still could be attributed to them. This way these buildings could be used, preventing their further or accelerated damaging. Major activities: LP will select an underexploited building within the city which could be used by civil initiatives and will provide mobile enabling conditions (infrastructure) for their operation. The usage of these buildings will be tested. Results: Results of testing will be compiled in a joint assessment of the pilot action and recommendations will be made regarding the pros and cons for expanding this pilot action to other buildings. Target groups: Owners of underexploited buildings and local civil initiatives and artistic groups in Eger.

4.	4.3.5		Type of action: Pilot actions The aim of the pilot action is to test at the Castello Estense in Ferrara, which is the symbol of the city and also the most visited site, an innovative service reception and orientation for tourists, with particular attention to families and classrooms. The service aims to be innovative, collaborative and productive giving to visitors the proper learning environment. New approaches to new learning technologies has to consider and reflect the perception of them, in particular of new generations of users. Technologies need to be customized for a conversation and not for a lecture and fast and innovative because speed is normal and innovation is part of life. The pilot project is an evolution of the traditional classroom normally present in the museums. It is thought to create a classroom of the city and of the territory that represents the entire cultural system, with areas of education and entertainment for children and areas of study and orientation for adults till to the definition of their own itineraries for other museums, monuments, places of culture. Major activities: creation and testing of the service. Target groups: Owners and operators of highly attended sites and their visitors: tourists, with particular attention to families and classrooms
	4.3.7		Type of action: Transnational Tool Development Major activities: The assessment of results of pilot actions on development of innovative functions and services will describe in detail the logic and aims of the pilot actions, the activities pursued and the results obtained. The assessment will have a strong focus on lessons learnt during the pilot actions and their adaptability to other partners. Target groups: Direct target groups are the local/regional/national authorities owning and/or managing cultural heritage assets, churches, civil and private actors owning and/or managing cultural heritage assets within the partnership. These decision makers will be directly involved in the project via PPs and their Portfolio Stakeholder Platforms. Indirect beneficiaries will be other local/regional authorities in other cities that can elaborate their own Action Plans and national institutions, government bodies.
4.4.	4.4.2	Plans	Type of action: Joint transnational strategies Major activities: In order to deliver this CO, PPs compile Portfolio Analyses of CH Assets (PACHA). Good practices of innovative and sustainable uses are also identified and their transferability is analysed. Following the Seminar on CH Assets' Development and Good Practice Visits, PPs start preparing, testing, carrying out and evaluating pilot actions in the field of services and functions for unexploited CH assets. Partners compile an Action Plan for developing new, innovative functions and services for heritage assets which can be funded from ERDF and national funds.
			Target groups: Local/regional/national authorities owning and/or managing cultural heritage assets, churches, civil and private actors owning and/or managing cultural heritage assets. These decision makers are directly involved in the project via Portfolio Stakeholder Platforms. Indirect beneficiaries will be other local/regional authorities in other cities that can elaborate their own Action Plans and national institutions, government bodies. Results: Action Plans contain activities to be carried out in order to development new, innovative functions and services for heritage assets which can be funded from ERDF and national funds.

Policy and Programming Recommendations

Recommendations

Type of action: Transnational Tools Development
Major activities: Policy, Programming and National Legislative Recommendations will emanate from activities carried out to reach COs as CHMM, Handbook of Innovative Management Strategies and Models on CH and Toolbox for Heritage Asset Development based on PPs inputs. Recommendations will be compiled by knowledge provider partners within the project. Results: Identification and improvement of solutions and tools dealing with enabling conditions (using renewable energy sources, improve accessibility, architectural options taking into account limitations on usable

rrestoration techniques, planning) Management methods, tools and solutions that could be developed to introduce options for a more flexible implementation of (EU) regulations in order to resolve the conflict between (heritage) protection and exploitation of CH assets. Effective governance models taking into account innovative PPP solutions, legal issues are vital and can be tailor made to the specific character to the CH.

Target groups: Policy makers at local, regional, national and European level. Target groups will be reached most effectively via Stakeholder Platforms, newsletters, brochures, dissemination events and European networks focusing on CH and urban development/management.

Activities outside Central Europe area, but within EU:

please describe the activities and the planned benefits for the Central Europe area.

A EU Benchmark Study on Development of CH which will be elaborated by LP (with PP2, PP5, PP6) summarizing good practices from outside the partnership. Partners will also visit good practices from outside the CE Area in order to acquire knowledge and experience from a wider geographical area.

Activities in Third Countries:

please describe the activities and the planned benefits for the Central Europe area.

N.A.		

Indicate the planned ERDF for these activities:

Amount: 0,00 €

Work package 5

Work package name: Strengthening management capacities

Work package level

The aim of Work Package 5 is to strengthen management capacities by training partners' staff who play an important role in the operation of partners' management models and schemes and the implementation of action plans.

Summary description and approach (including the contribution to the project main objectives)

In order to ensure the sustainable use of Cultural Heritage, it is very important to build and strengthen management capacities able to implement innovative management strategies and models for the protection, preservation and sustainable exploitation of cultural heritage assets and to assure the proper management capacities for their day-to-day operation. The necessary cultural heritage management capacities can be developed via on-the-job trainings of the partner organisations' staff. Therefore partners create Cultural Heritage Coordinators Units and these can be the nucleus of each city's organisational unit for cultural management. The Coordinators will take part in all activities of WP3 and WP4, will be responsible for operating the MSP (WP3) and PSP (WP4) and for the implementation of Local/Regional Cultural Heritage Management Models (WP3) and Action Plans for Developing Local/Regional Cultural Heritage Assets (WP4) - during and after the project's lifetime.

Action 1 - Setting up the framework of WP5: Partners set up Cultural Heritage Coordination Units (composed of 1 or 2 CHCs). The framework of carrying out WP5's activities is also set up: PP7 is responsible for thematic coordination. Action 2 - Assessment of capacities and curricula development: PP7 elaborates the methodology for assessment of capacities and training needs: based on this, all partners assess their CHCs capacities and training needs of their own staff. PP7 summarizes the assessments, defines training needs and designs the programme (the main criteria and desired results of the curricula development) of Cultural Management Courses (CMCs) for CHCs. PP5, PP6, PP7 and PP10 each are responsible for curricula development and organisation of one of the four Cultural Management Courses (CMCs) in which all CHCUs and one expert of PP2, PP5 and PP6 take part. Curricula developed and trained will be compiled in a Handbook for Cultural Management Courses by PP7.

Action 3 - Training: CMCs will be held 4 times, each course lasting 1 week on different locations organized by PP5, PP6, PP7 and PP10. Courses are focused on: - General issues of Management (assuming that appointed CHCs have a cultural background rather than a management degree) - Special issues of CH Management (including one course with a specialisation on Financial issues of CH Management and one course with a specialisation on Marketing) - Collaborative Management Methods for Stakeholders: development of skills, methods and techniques for facilitating and coordinating the cooperation of stakeholders. The schedule and the location of courses will be agreed upon on the Steering Group meeting linked to the Launching Event." Action 4 - Staff exchanges: Staff exchanges are organised so as each CHC works 2 times in a partner's location for 1 week (2 weeks in total). Schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.

Textbox 287 you have 2946 characters (max. 3.000 characters)

Links to other work packages

CHCUs take part in activities of WP3 and WP4 and are involved in the implementation of CHMMs (WP3) and Action Plans (WP4).

Textbox 288 you have 122 characters (max. 150 characters)

Responsible partner	PP7:	P7: Municipality of Ravenna																
Involved partners	LP	X	PP2	X	PP3	X	PP4	X	PP5	X	PP6	X	PP7	X	PP8	X	PP9	X
			PP10	X	PP11		PP12		PP13		PP14		PP15		PP16		PP17	
			PP18		PP19		PP20		PP21		PP22		PP23		PP24		PP25	

Title of action	Start month of Action	End month of Action	Total costs of Action			
5.1. Setting up the framework of WP5	2	30	64.190,00 €			
5.2. Assessment of capacities and curricula development	3	26	54.370,00 €			
5.3. Training	12	22	163.250,00 €			
5.4. Staff exchanges	10	24	35.280,00 €			
5.5.						
	Total costs of the	Total costs of the work package				

Outputs

In case you choose an Output as Core Output, please fill in the description in the Core Output Table below the Output table Title of output Qualitative description Quantitative desc Core (max. 75 characters) of av. (max. 250 characters) (max. 75 characters) etting up Cultural Partners set up Cultural Heritage Coordination Units (composed of 1 or 2 Heritage Coordination 2 Cultural Heritage Coordinators). Units 1st WP5 coordination WP5 coordination WP leader PP7 organises the 1st WP5 coordination meeting for the 2 meeting thematic leaders and relevant experts from PPs. neeting 2nd WP5 coordination 1 WP5 coordination WP leader PP7 organises the 2nd WP5 coordination meeting for the 8 meeting thematic leaders and relevant experts from PPs. neeting 3rd WP5 coordination WP leader PP7 organises the 3rd WP5 coordination meeting for the 1 WP5 coordination 14 ٦. meeting thematic leaders and relevant experts from PPs. neeting

	5.1.5	4th WP5 coordination meeting	20		WP leader PP7 organises the 4th WP5 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP5 coordination meeting
	5.1.6	5th WP5 coordination meeting	26		WP leader PP7 organises the 5th WP5 coordination meeting for the thematic leaders and relevant experts from PPs.	1 WP5 coordination meeting
	5.1.7					
	5.2.1	Joint methodology for assessment of capacities	3		PP7 elaborates the methodology for assessment of capacities and training needs of CHCUs	1 Joint methodology
	5.2.2	Assessment of capacities and training needs	4		Partners assess their CHCs capacities and training needs based on the joint methodology	7 assessments
5.2.	5.2.3	Definition of training needs and programme	7		PP7 summarizes the assessments in a Report, defines training needs and provides joint methodology for curricula development of Cultural Management Courses, including the main criteria and desired results of the curricula development	1 Report and joint methodology for curricula development of CMC programme
5.	5.2.4	Curricula development	10		Curricula development on General Issues of Management, Special Issues of Cultural Heritage Management (specialisation on Finance and Marketing) and Collaborative Management Methods for Stakeholders by PP5, PP6, PP7 and PP10	4 curricula
	5.2.5	Compilation of a Handbook for Cultural Management Courses	26	X	The curricula developed will be compiled in a Handbook for Cultural Management Courses by PP7	1 Handbook
	5.2.6					
	5.3.1	Cultural Management Course 1	22	×	Course held on General issues of Management (assuming that appointed CHCs have a cultural background rather than a management degree) organized by PP5. Language of course: English.	1 course, minmum number of persons trained: 10
	5.3.2	Cultural Management Course 2	22	X	Course held on Special issues of Cultural Heritage Management (with a specialisation on Financial issues of Cultural Heritage Management) by PP6.Language of course: English.	1 course, minmum number of persons trained: 10
5.3.	5.3.3	Cultural Management Course 3	22	×	Course held on Special issues of Cultural Heritage Management (with a specialisation on Marketing of Cultural Heritage Management) by PP7. Language of course: English.	1 course, minmum number of persons trained: 10
	5.3.4	Cultural Management Course 4	22	X	Course held on Collaborative Management Methods for Stakeholders: development of skills, methods and techniques for facilitating and coordinating the cooperation of stakeholders by PP10.Language of course: English.	1 course, minmum number of persons trained: 10
	5.3.5					
	5.4.1	Staff exchange - LP	24		Staff exchange of LP. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange
	5.4.2	Staff exchange - PP3	24		Staff exchange of PP3. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange
	5.4.3	Staff exchange - PP4	24		Staff exchange of PP4. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange
5.4.	5.4.4	Staff exchange - PP7	24		Staff exchange of PP7. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange
5.	5.4.5	Staff exchange - PP8	24		Staff exchange of PP8. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange
	5.4.6	Staff exchange - PP9	24		Staff exchange of PP9. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange
	5.4.7	Staff exchange - PP10	24		Staff exchange of PP10. General rules of staff exchanges will be described in the Knowledge Management Strategy, while the schedule of the staff exchanges will be agreed upon following the SoP reports and collection of good practices.	1 staff exchange

|--|

Core Outputs

Please describe the core outputs by specifying the major activities and their envisaged results; also outline the target groups, and the process

how t			d by these target groups (max. of 2x1000 characters).
		le of Core	Core Output description
5.2.	5.2.5	Output Compilation of a Handbook for Cultural Management Courses	Type of action: Transnational Tool Development Major activities: Partners set up Cultural Heritage Coordination Units and (based on a joint methodology) assess their CHCs capacities and training needs. Programme of Cultural Management Courses is designed. PPs in charge develop curricula and organize CMCs. Curricula developed and trained will be compiled in a Handbook for Cultural Management Courses. Results: Activities described above result in a Handbook for Cultural Management Courses focusing on: General issues of Management, Special issues of Cultural Heritage Management (including one course with a specialization on Financial issues of Cultural Heritage Management and one course with a specialization on Marketing) and Collaborative Management Mathods for Stakeholders: development of skills. methods and techniques for facilitation and coordination the conparation Target groups: Local/regional/national authorities, churches, civil and private actors owning and/or managing CH assets and in need of management skills. Other owners and operators whose operation is linked to CHs. Indirect beneficiaries will be public and private owners, operators and developers of CH assets, local/regional authorities in other cities that can use, disseminate or use as a training handbook for their special training needs.
	5.3.1	Cultural Management Course 1	Type of action: Transnational Tool Development Course held on General issues of Management (assuming that appointed CHCs have a cultural background rather than a management degree) organized by PP5. Language of course: English. Duration: 40 hours. PP7 elaborates the methodology for assessment of capacities and training needs: based on this, all partners assess their CHCs capacities and training needs of their own staff. PP7 summarizes the assessments, defines training needs and designs the programme (the main criteria and desired results of the curricula development) of Cultural Management Courses (CMCs) for CHCs. PP5 is responsible for curricula development and organisation of the CMC1 in which all CHCUs and one expert of PP2, PP5 and PP6 take part. Minmum number of persons trained: 10
3.	5.3.2	Cultural Management Course 2	Type of action: Transnational Tool Development Course held on Special issues of Cultural Heritage Management (with a specialisation on Financial issues of Cultural Heritage Management) by PP6. Language of course: English. Duration: 40 hours. PP7 elaborates the methodology for assessment of capacities and training needs: based on this, all partners assess their CHCs capacities and training needs of their own staff. PP7 summarizes the assessments, defines training needs and designs the programme (the main criteria and desired results of the curricula development) of Cultural Management Courses (CMCs) for CHCs. PP6 is responsible for curricula development and organisation of the CMC2 in which all CHCUs and one expert of PP2, PP5 and PP6 take part. Minmum number of persons trained: 10
5.3.	3.3		Type of action: Transnational Tool Development Course held on Special issues of Cultural Heritage Management (with a specialisation on Marketing of Cultural Heritage Management) by PP7. Language of course: English. Duration: 40 hours. PP7 elaborates the methodology for assessment of capacities and training needs: based on this, all partners assess their CHCs capacities and training needs of their own staff. PP7 summarizes the assessments, defines training needs and designs the programme (the main criteria and desired results of the curricula development) of Cultural Management Courses (CMCs) for CHCs. PP7 is responsible for curricula development and organisation of the CMC3 in which all CHCUs and one expert of PP2, PP5 and PP6 take part.

	5.3		Minmum number of persons trained: 10
		Cultural	Type of action: Transnational Tool Development
	1.4	Management Course 4	Course held on Collaborative Management Methods for Stakeholders: development of skills, methods and techniques for facilitating and coordinating the cooperation of stakeholders by PP10.Language of course: English. Duration: 40 hours. PP7 elaborates the methodology for assessment of capacities and training needs: based on this, all partners assess their CHCs capacities and training needs of their own staff. PP7 summarizes the assessments, defines training needs and designs the programme (the main criteria and desired results of the curricula development) of Cultural Management Courses (CMCs) for CHCs. PP10 is responsible for curricula development and organisation of the CMC4 in which all CHCUs and one expert of PP2, PP5 and PP6 take part.
	5.3.4		Minmum number of persons trained: 10
Activ	vities	outside Ce	entral Europe area, but within EU:
			activities and the planned benefits for the Central Europe area.
NO a	CLIVII	ties ptaine	d outside Central Europe area.
		in Third C	ountries: activities and the planned benefits for the Central Europe area.
No a	ctivit	ties planne	d in Third Countries.
India	ato t	the planne	d EDDE for those activities:
maic	ate l	ine pianne	d ERDF for these activities: Amount: 0,00 €
			Work package 6
Wor	k pa	ickage na	me:
Strat	egic f	ocus/main o	objectives

Section 4: Project Partners

Lead Applicant information

Contact details

Institution (original language, official name)	Eger Megyei Jogú Város Önkormányzata			
Institution (official English translation)	Municipality of Eger			
Address of the legal seat	Dobó tér :	2.		
Postal code	3300			
Town	Eger			
Country	Hungary			
Region (NUTS1)	ALFOLD ES ESZAK			
Region (NUTS2)	Eszak-Magyarorszag			
Region (NUTS3)	Heves			
Website	www.ege	r.hu		
Contact person (Firstname, Surname)	Ms Erzsébet Protovinné Zsilinszky		Protovinné Zsilinszky	
E-mail	protovinn	e.erzsebet@ph.eger.hu		
Phone (office)	+36 36 521921			
Phone (mobile)	+36 20 9139629			
Fax	+36 36 523791			
Legal representative / LP signatory (First-, Surname)	Mr	László	ŀ	Habis
Function	Mayor			

Institution profile

Legal status	Public authority
Geographic level of activities	Local
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience in managing cooperation projects (e.g. transnational, inter-regional, RTD,...)

The Municipality of Eger is a project partner in the project SURE (URBACT II). The main output of SURE will be an integrated socio-economic urban rehabilitation model. Besides this, in the last years Eger had 16< projects related to rehabilitation, infrastructure, ICT development, tourism.

Textbox 291 you have 290 characters (max. 300 characters)

COMPETENCE:

As a local municipality Eger is authorized by the Law to create local rules®ulations in the field of cultural heritage, inc. issuing building rights/permits. As a city rich in cultural heritage Eger is managing several classified cultural monuments and other built assets. Moreover the city as a local authority is operating specialized companies executing tasks stipulated by national heritages laws. Therefore, Eger is a highly competent body in heritage management on local level, having an excellent cooperation with the government body responsible for heritage protection and management on national level, the "National Office of Cultural Heritage", and it is also the municipality who initiated the HERMAN project.

CAPACITY:

Eger city has the institutional status and the professional competences and capacities to implement the project and use the results of the project in a perfect synergy between the various areas of city-development. As a large local authority

(county capital) it will provide the necessary and experienced staff to administratively and financially coordinate the project. This staff and the PP2 NOCH colleagues delegated by PP2 NOCH will work in close cooperation in implementing the professional tasks to ensure the mutual learning.

KNOW-HOW:

LP has accumulated decades of experience in preserving cultural values. The city has an integrated urban development strategy, which emphasises the importance of modern protection of historic buildings and assets. With its historical past and attractive cultural features, Eger receives hundreds of thousands of tourists every year. It is one of the richest cities in art, buildings and historic values in Hungary. The city and the surroundings belong to one of the most famous wine-region in Hungary, and which gives an extraordinary added value to the city.

Textbox 292 you have 1850 characters (max. 2.000 characters)

Contribution of the partner to the project

LP is resp. for WPO, WP1 and for the smooth running of the project. Elaborates WP3-4 benchmarking analysis, organizes the launch event, and prepares other content related outputs relevant to Eger.

Textbox 293 you have 196 characters (max. 200 characters)

Benefit of the partner from the project

Eger has experience in cultural heritage management but it needs to be updated and for this reason knowledge import through HERMAN project is essential to improve its daily operation.

Textbox 294 you have 183 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
	ERDF	321.868,65 €
EU partner within	Public co-financing	56.800,35 €
CENTRAL EUROPE	Total Budget	378.669,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

Rate of ERDF co-financing 85,00%

Contact details

Institution (original language, official name)	Kulturális Örökségvédelmi Hivatal			
Institution (official English translation)	National O	National Office of Cultural Heritage		
Address	Táncsics M	ihály utca 1.		
Postal code	H-1014			
Town	Budapest			
Country	Hungary			
Region (NUTS1)	KOZEP-MA	GYARORSZAG		
Region (NUTS2)	Kozep-Mag	Kozep-Magyarorszag		
Region (NUTS3)	Budapest	Budapest		
Website	www.koh.hu			
Contact person (Firstname, Surname)	Mr Gábor Soós		Soós	
E-mail	gabor.soos	@koh.hu		
Phone (office)	+36 1 2245	288		
Phone (mobile)	+36 30 3779584			
Fax	+36 1 2245284			
Legal representative (Firstname, Surname)	Mr	Tamás		Fejérdy, Dr.
Function	Vice-Presid	Vice-President		

Institution profile

Legal status	Public authority
Geographic level of activities	National
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,..)

The most important experience is the DANUBE LIMES (CE), where NOCH has been the LP taking full responsibility for the project implementation. Based on their strong competences and experience, they provide valuable support the LP in its management duties. This mutual trust & cooperation helps the Hungarian side to successfully add values to the project. PP2's other current project is the LEONARDO (lifelong learning) and they take part in VISEGRAD 4 events as well.

Textbox 295 you have 467 characters (max. 500 characters)

The National Office of Cultural Heritage (NOCH) is a governmental organisation under the professional supervision of the Ministry. According to legal regulations, the NOCH is the administrative authority of first instance for historic monuments, archaeological sites and movable cultural heritage. The National Office is responsible for cc. 13 600 listed historic sites, buildings, conservation areas and historic gardens all over Hungary as well as for more than 65 000 archaeological sites, movable CH items and 240 collections in private ownership.

PP2 is the most COMPETENT body in Hungary in the field of cultural heritages as it is the actor authorized to gives permissions and in charge of the technical supervision of heritages objects, sites.

CAPACITY:

4 colleagues from 3 departments will be directly involved into the project: the project manager is the head of the dep. responsible for international projects and public relations, the assistant of the head of dep. One staff

specialized in sci. work and research, publications, and one staff supporting the general and financial man. of the project. It is also expected that one more colleague will be employed to support the WP4 related managem. tasks. This core unit has ample experience in management, benchmarking, coop. with similar orgs abroad, enhancing public involvement, trainings, events.

KNOW-HOW: The partner is a statutory authority on listed buildings and archaeological sites. Beside these functions it operates as a research centre. According to its authorisations it has solid knowledge and experience on heritage regulation that knowledge is essential for our partnership in order to understand, consider and get over local administrative/management problems and to ensure the smooth implementation and dissemination of project results NOCH will help the partnership to develop transferable outputs that will be also implementable and effective under the actual regulation environment.

Textbox 296 you have 1971 characters (max. 2.000 characters)

Contribution of the partner to the project

Being the most competent partner on heritages issues NOCH will lead the WP4. it has a wide view on the actors, national/regional regulatory environment related to the heritage topics.

Textbox 297 you have 184 characters (max. 200 characters)

Benefit of the partner from the project

Developing or adopting well-functioning management structures for different level of cultural heritage management; establishing close networks with local actors and produce tangible benefits.

Textbox 298 you have 191 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
	ERDF	145.379,75 €
EU partner within	Public co-financing	25.655,25 €
CENTRAL EUROPE	Total Budget	171.035,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

ERDF grant rate 85,00%

Contact details

		•		
Institution (original language, official name)	Mesto Ko	šice		
Institution (official English translation)	City of K	City of Košice		
Address	Trieda SN	NP 48/A		
Postal code	04011			
Town	Košice			
Country	Slovakia			
Region (NUTS1)	SLOVENS	KA REPUBLIKA		
Region (NUTS2)	Vychodne	e Slovensko		
Region (NUTS3)	Kosicky k	raj		
Website	www.kos	sice.sk		
Contact person (Firstname, Surname)	Ms	Jana		Sásfaiová
E-mail	jana.sasf	aiova@kosice.sk	-	
Phone (office)	+421 6419 353			
Phone (mobile)	+421 905 454 117			
Fax				
Legal representative (Firstname, Surname)	Mr	Richard		Raši, MUDr. PhD, MPH
Function	Mayor	-	-	

Institution profile

Legal status	Public authority
Geographic level of activities	Local
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,..)

- Project ROCER (LP, HU-SK CBC) Support of the development of tourism in the region through cross-border cooperation
- Project RETINA (PP, SEE) Revitalization of traditional industrial areas
- Project PERIURBAN (partner, INTERREG IVC) (Periurban Parks Improving Environmental Conditions in Suburban Areas)

Beside these the city of Kosice was project partner in seven partnerships in the following programmes: Interreg,

Textbox 299 you have 443 characters (max. 500 characters)

COMPETENCE: The municipality of Košice has a long history of program/project implementation. One of the most important achievements is the title European Capital of Culture in 2013. International works related to these projects and the experience on the management of its historical-cultural heritage makes Kosice a competent partner in the partnership. Moreover HERMAN project theme is very much in accordance with the 2009-2015 Economic and social development program of the municipality: Provision 1.1. Creation of the system of management, marketing and sale promotion of culture in the city. Municipality of Košice is responsible for the management of its cultural heritage area, so it is able to find relevant key actors/stakeholders to be involved into the project as well as sites for testing the results.

CAPACITY: At present time, the municipality has a special department (Department of EU Project) composed of experts in EU project preparation and implementation. Thanks to the European Capital of Culture related tasks, this body is equipped and strengthened both in terms of qualified staff and IT tools. The involvement of the mentioned department can mobilize the participation of other experts, key actors necessary for the successful implementation. The Department of EU project closely cooperates with the Department of marketing, culture and foreign affairs and therefore provides added value to the project in terms of marketing.

KNOW-HOW: The municipality has a long history of successful project implementation funded by different EU programmes as well as projects financed by national budget. Kosice brings this management knowledge to the partnership and also its highly important experience gained during the European Capital of Culture preparation works.

Textbox 300 you have 1781 characters (max. 2.000 characters)

Contribution of the partner to the project

Košice supports the partnership with its unique professional/marketing and management experiences related to the Cultural Capital project and providing rich heritage sites to test project results.

Textbox 301 you have 196 characters (max. 200 characters)

Benefit of the partner from the project

Kosice is also eager to learn management knowledge from experiences European partners to be better prepared for its future tasks related to being the Eu. Capital of Culture.

Textbox 302 you have 173 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
	ERDF	171.953,30 €
EU partner within	Public co-financing	30.344,70 €
CENTRAL EUROPE	Total Budget	202.298,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00€

ERDF grant rate 85,00%

Contact details

			1	
<pre>Institution (original language, official name)</pre>	Urząd Miasta Lublin			
Institution (official English translation)	Municipality of Lublin			
Address	Plac Wladyslawa Lokietka 1			
Postal code	20-050			
Town	Lublin			
Country	Poland			
Region (NUTS1)	REGION WSCHODNI			
Region (NUTS2)	Lubelskie			
Region (NUTS3)	Lubelski	Lubelski		
Website	www.lublin.eu			
Contact person (Firstname, Surname)	Ms Ewa	Kipta		
E-mail	ewa.kipta@lublin.eu	•		
Phone (office)	+48 81 466 3707			
Phone (mobile)	+48 662 015 241			
Fax	+48 81 466 3701			
Legal representative (Firstname, Surname)	Mr Krzysztof	Latka		
Function	Director of Projects Dep City of I	Lublin		

Institution profile

Legal status	Public authority
Geographic level of activities	Local
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,..)

Lublin was project partner in HerO project (URBACT II). Besides this Lublin is a partner in: EuroCities (association of 140 cities of 36 countries of Europe); EuroRegion Bug (program for co-operation of regions of Eastern Poland, Western Ukraine and Belorussia); Intercultural Cities (initiative of Council of Europe and European Commission); European Capital of Culture 2016 - application process (2007-2011) resulting in many transnational and interregional cultural/social projects.

Textbox 303 you have 485 characters (max. 500 characters)

COMPETENCE:

Lublin Municipality has a clear focus on good governance/management of cultural heritage proven by the design and implementation of a series of culture-related urban rehabilitation programmes. Firstly, PP4 is has been implementing since 1991a long-term urban rehabilitation program. Problems related to better management of historic sites were always underlined by this and similar documents. In 2011 PP4 developed a draft management plan focusing specially on cultural heritage. Secondly, in Lublin a network has been already formed as a bottom-up initiative for cultural debates: Last year the citizens, NGOs formed a platform (Forum of Culture of Space), moreover specialists together with Commission for Urbanism and Architecture formed the "Council for Culture of Space". This forum is an advisory group for the Mayor and an interface between the municipality and the public. These resources/intentions support the project implementation.

CAPACITY:

The city will form a

small but highly professional team consisting of excellent staff people for the Herman project: Ewa Kipta - chief expert on the culture of space - architect and urban planner with experience in participatory planning process and public debates; Boguslaw Hajda - chief expert in rehabilitation, architect and urban planner, expert in post-industrial development, cultural landscape, and 3 other colleagues who are covering fields like historic heritage, foreign + NGO contacts.

They have overall experience in heritage manag., as most of them were involved in the similar HerO project and they are members of the Forum dealing with revitalis.

KNOW-HOW:

Lublin offers:

- strong experience of HerO project, as a good example for internat. coop. in heritages.
- expertise in urban planning, architecture, heritage preservation, R&D, and sustainable development provided by the departments of the municipality.

Textbox 304 you have 1978 characters (max. 2.000 characters)

Contribution of the partner to the project

PP4 will distribute outputs among other Polish cities through Association "Forum for Revitalisation"; offers the experience from HerO project and from its coop. networks to the present partnership.

Textbox 305 you have 197 characters (max. 200 characters)

Benefit of the partner from the project

HERMAN helps to continue HerO project; to fine-tune a sustainable urban policy; to establish working contacts with other cities and regions; to develop integrated management approaches.

Textbox 306 you have 185 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
EU partner within	ERDF	165.410,00 €
	Public co-financing	29.190,00€
	Total Budget	194.600,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

ERDF grant rate

Contact details

Institution (original language, official name)	Instytut Rozw	voju Miast		
Institution (official English translation)	IRM Institute of Urban Development			
Address	Ul. Cieszyńsk	ka 2		
Postal code	30-015			
Town	Kraków			
Country	Poland	Poland		
Region (NUTS1)	REGION POLUDNIOWY			
Region (NUTS2)	Malopolskie			
Region (NUTS3)	Miasto Krakow			
Website	http://irm.krakow.pl/pl/kontakt.html			
Contact person (Firstname, Surname)	Ms Ka	atarzyna	Gorczyca	
E-mail	kgorczyca@irm.krakow.pl			
Phone (office)	+48 12 634 23 46 ext 42			
Phone (mobile)				
Fax	+48 12 633-94-05			
Legal representative (Firstname, Surname)	Mr Je	erzy	Adamski	
Function	Director	Director		

Institution profile

Legal status	Public equivalent body
Geographic level of activities	National
Thematic field of activities	Others
Functional Type of partner	Research / technology development

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,...)

IRM participated in many INTERREG projects, URBACT I - II, and in projects related to the EU framework programmes:

- IRM was the coordinator of the SUREURONET project (FP5), and partner in CHANGES, SURE, Re-Urban (all FP5)
- Interreg project partner in: CoUrbIT, Carpathian project, REPUS, Knowledge Network in Urban Governance, PolyMETREX, PlanetCenSE, InterMETREX, FOCUS.
- IRM was partner in 5 other projects (URBACT I-II, Leonardo da Vinci) and participated in national programmes as

Textbox 307 you have 494 characters (max. 500 characters)

COMPETENCE:

IRM is a scientific and research institute on spatial planning, land management, environment shaping and protection, municipal and housing economies, building and real-estate management. IRM is not heritage owner, but having essential experience in practical application of relevant studies, it was selected to join the project, and to give technical support to HERMAN partner cities, regions, especially Lublin.

CAPACITY:

The institution developed a highly qualified pull of experts with, multidisciplinary knowledge and experienced in European cooperation. The team has already worked in projects concerning cultural heritage, such as developing programs on preservation of historical monuments as well as elaborating monument rehabilitation related master plans and studies for municipalities. PP5 prepared to cooperate with local authorities. Project management knowledge is also available based on their participation in national and European cooperation projects: a)

Regeneration of Polish Towns as a Method of Preserving Material and Spiritual as a factor for Sustainable Development b) The model of integrated urban development planning.

KNOW-HOW:

IRM has developed several studies and master plans focusing mainly on historical towns and in particular city cores. The Institute has worked out self-developed and tested methods and techniques for resolution of specific problems. Outcomes of those researches might be operatively used in the development of the outcomes in the HERMAN project:

- Program of the protection of monuments of towns and municipalities,
- Municipal Monuments' Records
- study on the opportunities for efficient use of the historical city center
- Local Regeneration programs of cities,
- Atlas of modern cultural monuments for Malopolskie region.

Textbox 308 you have 1943 characters (max. 2.000 characters)

Contribution of the partner to the project

The thorough experience of IRM in the field of programming, planning methods on heritages and monuments will be a great professional support for municipalities, especially for Lublin city.

Textbox 309 you have 188 characters (max. 200 characters)

Benefit of the partner from the project

IRM expects to improve and fine-tune their methods and operational tools used in future planning and development works to get more flexible and effective tools.

Textbox 310 you have 161 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
	ERDF	100.699,50 €
	Public co-financing	17.770,50 €
	Total Budget	118.470,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00€

ERDF grant rate	85
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Contact details

Institution (original language, official name)	Marco Polo System geie		
Institution (official English translation)	Marco Polo System EEIG		
Address	Via Forte Marghera 30		
Postal code	30173		
Town	Mestre		
Country	Italia		
Region (NUTS1)	NORD-EST		
Region (NUTS2)	Veneto		
Region (NUTS3)	Venezia		
Website	www.marcopolosystem.it		
Contact person (Firstname, Surname)	Mr Gregorio	Olivetti	
E-mail	greg_olivetti@hotmail.com		
Phone (office)	+ 39 041 5319706		
Phone (mobile)	+ 39 347 8037237		
Fax	+ 39 041 5311108		
Legal representative (Firstname, Surname)	Mr Pietrangelo	Petteno	
Function	director	-	

Institution profile

Legal status	Private institution
Geographic level of activities	International
Thematic field of activities	Others
Functional Type of partner	Interest group

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,...)

Marco Polo System (MPS) has participated in several EU cooperation projects, including in the Interreg programmes related ones, and Culture 2000.: MEDARCES, TUDESLOVE, CULTUCADSES, VIVILFORTE, TUDESLOVE II, ACQUA E API, ASCEND, NEPTUNE, PREVCADSES, TO PILE, CULTEMA, ALISTO, ACT4PPP, STARBON PROJECT, MEDITERRANIA.

Textbox 311 you have 314 characters (max. 500 characters)

COMPETENCES:

MPS is a structure of communitarian right instituted in 2000 by the Municipality of Venice and the Union of the Municipalities and the Communities of Greece, with the task to work in local, national and international cooperation projects in order to valorize, promote the Venetian origin historical/cultural heritage inc. also fortifications and military objects. As an experienced research and advisory actor from an old member state, the institution will provide the necessary methodological support for municipalities and regions in the partnership. Marco Polo System avails itself of the collaboration of experts in the historic, economic, public relations subject. MPS will act mainly as supporting actor for the implementation of the activities in the Italian regions and will have a horizontal role ensuring the wide dissemination of the results to other cities/regions in Europe and to its members.

CAPACITY:

Marco Polo System has a permanent network of experts, with competences of historic, economic, cultural, public relations fields that is an added value for the partner organizations. MPS's, experience comes from the formerly implemented Communitarian projects, which skills are comprehensive of the subjects of urban planning, architecture economy and tourism.

KNOW-HOW:

Marco Polo System has achieved a multidisciplinary expertise and knowledge in the last ten years through the implementation of several EU cooperation projects, and also local projects funded by the Veneto Region. It has accomplished studies, masterplans, marketing actions for single structures and on regional scale, with a particular reference to the historic architectures.

Textbox 312 you have 1679 characters (max. 2.000 characters)

Contribution of the partner to the project

MPS's most important contribution is its analytical and managerial knowledge, international experience and network and thus, the ability for a successful and extended dissemination.

Textbox 313 you have 181 characters (max. 200 characters)

Benefit of the partner from the project

The project will serve a good practice and experience for MPS to valorise the heritages of the Venetian art/culture, and to further develop its good governance.

Textbox 314 you have 160 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
Lo partilei within	ERDF	125.347,50 €
	Private co-financing	41.782,50 €
	Total Budget	167.130,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

ERDF grant rate 75,00%

Contact details

Institution (original language, official name)	Comune	di Ravenna		
Institution (official English translation)	Municipa	ality of Ravenna		
Address	Piazza d	el Popolo		
Postal code	48121			
Town	Ravenna			
Country	Italia	Italia		
Region (NUTS1)	NORD-EST			
Region (NUTS2)	Emilia-Romagna			
Region (NUTS3)	Ravenna			
Website	www.comune.ra.it			
Contact person (Firstname, Surname)	Ms	Maria Grazia	Mari	ni
E-mail	mgmarini@comune.ra.it			
Phone (office)	+39 0544 482660			
Phone (mobile)				
Fax				
Legal representative (Firstname, Surname)	Mr	Fabrizio	Matt	eucci
Function	Mayor of	Mayor of Ravenna		

Institution profile

Legal status	Public authority
Geographic level of activities	Local
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,...)

Ravenna has already fulfilled the role of lead partner in the partnership of the ELCANET (Europe for citizens) and M.O.R.O. (Programme LLP) projects.

Besides these projects Ravenna has accumulated partner level knowledge and experience in other projects, like: BACAU (Programma LLP), Flow4YU (Europe for citizens), Open Museums (IT-SI), Oralites (Programme culture 2007-13), B.A.R.C.A. nell'Adrias Kolpos, PEARL.EU (Interreg Cards Phare), MUSEC (Intelligent energy).

Textbox 315 you have 468 characters (max. 500 characters)

COMPETENCE:

The rich cultural heritage of the city is managed by different stakeholders: public institutions (Province of Ravenna, Ministry of National Heritage, university) and private organizations (associations, foundations) and by the Municipality of Ravenna. Because of this complex situation of cultural heritage asset management, the Municipality has large experience and knowledge in management of the cultural heritages. On the other hand it experienced the most tipical problems, and obstacles in networking with local stakeholder bodies.

CAPACITY:

The Ravenna team has the necessary knowl. in managm. and project implementations:

Maria Grazia Marini - Head of the Tourism and Culture Department;

1/2-1/2 operator of the Tourism and Culture Department; and from Dep. of EU policies (reports and statements) 1/2 operator from the staff Ravenna Candidate European Capital of Culture in 2019.

The Municipality will work on the project in collaboration with other experts and operators

of the cultural organisations to ensure the perfect implem. of project results and dissemination. KNOW-HOW:

For the purposes of implementing the project, PP7 will make use of the professional abilities of the Tourism and Culture Department that directly manages the Touristic Information Points and of the Staff Ravenna 2019 that directs and coordinates the Ravenna 2019 Project (Ravenna for European Capital of Culture in 2019). PP7 manages the Biblioteca Classense, MAR City Art Museum of Ravenna, promotes and organizes many events, exhibitions, international exchanges, meetings and roundtables in collaboration with the other cultural bodies of the territory. The main goal of this cooperation is to learn about efficient and financially sustainable management of heritage sites. Ravenna is now working on the revision of the management plan for UNESCO sites. The analysis and previous research on cult herit could be useful for the partners as model or the joint analysis to be done.

Textbox 316 you have 1981 characters (max. 2.000 characters)

Contribution of the partner to the project

Ravenna will be the WP leader in WP5 and will coordinate the works on the management capacity development. PP7 will develop also the methodology for assessment of capacities.

Textbox 317 you have 174 characters (max. 200 characters)

Benefit of the partner from the project

Ravenna would like to realize exchange of experiences on different European management models, to participate in study visits and international events to enrich its management knowledge.

Textbox 318 you have 186 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
Lo partifer within	ERDF	175.725,00 €
	Public co-financing	58.575,00 €
	Total Budget	234.300,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

ERDF grant rate 75,00%

Contact details

Institution (original language, official name)	Provincia (Provincia di Ferrara					
Institution (official English translation)	Province o	Province of Ferrara					
Address	Viale Cavo	our, n° 143					
Postal code	44121						
Town	Ferrara						
Country	Italia						
Region (NUTS1)	NORD-EST	NORD-EST					
Region (NUTS2)	Emilia-Ror	Emilia-Romagna					
Region (NUTS3)	Ferrara						
Website	www.prov	rincia.fe.it					
Contact person (Firstname, Surname)	Ms	Claudia		Ziosi			
E-mail	Claudia.zi	osi@provincia.fe.it					
Phone (office)	+39 0532 2	299275					
Phone (mobile)	+39 347 84	+39 347 8471861					
Fax	+39 0532 2	+39 0532 299231					
Legal representative (Firstname, Surname)	Ms	Marcella		Zappaterra			
Function	President						

Institution profile

Legal status	Public authority
Geographic level of activities	Local
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,..)

Culture related projects:

- Lead partner together with Ferrara City in the S.U.A. project (UNESCO Sites of the Adriatic EuroRegion)
- C.U.L.T.U.R.E. project,
- ECA (Este Court Archive, Culture 2000 programme)
- pilot experience with Emilia Romagna Region

Other projects (programme and role):

Textbox 319 you have 497 characters (max. 500 characters)

COMPETENCE:

The Province of Ferrara is a territorial public authority with numerous cultural values and heritages in its area. The Province is very thoughtful to foster the economic development of the county with a sustainable approach with a strong cultural perspective: It is in charge of the development of the regional PTCP - Territorial plan for the coordination of the territory - that means to coordinate the action of all the sectors involved in the management of the territory (environment, culture, tourism) and of the actionplan involving different stakeholders, including the region and all the local authorities. Ferrara manages the economic programming in partnership with local authorities, economic associations, trade unions, municipalities, local development agency, social bodies and environmental agencies. The extended management experiences of Italian partners (regionalized country structure) can offer other good examples for the HERMAN partnership.

CAPACITY:

The Province

is an intermediate territorial institution placed between the regional and the municipal level and it employs 500 people. The project will be managed by the Unit for Cultural Policies and Territorial planning (30 experts) and the European Policies dept. Based on the experience of the numerous, successfully implemented projects the province schedules to allocate 3 experts: 1 for the financial issues, 1 for the monitoring and 1 colleague for technical issues. They will transmit the competency of the 500 colleague of the province into the HERMAN partnership. KNOW-HOW:

Ferrara brings its knowledge on arts, multimedia, communication, management, local planning, conservation and enhancement of cultural heritage, mediating in participating processes, restoration and architecture into the project and to the pilot testing works as well. This complex support contributes to the whole project implementation, and will enable mutual learning and collaboration between partners and stakeholders.

Textbox 320 you have 1994 characters (max. 2.000 characters)

Contribution of the partner to the project

The use of past experiences, the wide human knowledge capital related to heritage management and considering Ferrara as an experimental laboratory (pilot) gives notable added value to the project.

Textbox 321 you have 196 characters (max. 200 characters)

Benefit of the partner from the project

Find consensus among local stakeholders; optimise management plans; set up territorial coop. network; defining guidelines for improving cult heritage system; vocational training.

Textbox 322 you have 178 characters (max. 200 characters)

Financial contribution

Location of partner	Source of funding	Amount
	ERDF	138.369,75 €
EU partner within	Public co-financing	46.123,25 €
CENTRAL EUROPE	Total Budget	184.493,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00€

ERDF grant rate 75,00%

Contact details

Javni zavo	d MARIBOR 2012 - Evropska	prestolnica kulture			
Javni zavod MARIBOR 2012 - Evropska prestolnica kulture					
Public Inst	itute MARIBOR 2012 - Europ	pean Capital of Culture			
Vetrinjska	ulica 30				
2000					
Maribor					
Slovenia					
SLOVENIJA					
Vzhodna Slovenija					
Podravska					
www.mari	bor2012.eu				
Mr	Peter Tomaž	Dobrila			
petertoma	z.dobrila@maribor2012.eu	•			
+386 2 228	31250				
+386 31 75	55 127				
+386 2 228	31240				
Ms	Suzana	Žilič Fišer			
Director ge	eneral	•			
\ 2 \ \ S \ \ F \ \ \	/etrinjska 2000 Maribor Glovenia SLOVENIJA /zhodna S Podravska vww.mari Mr Detertoma 386 2 228 -386 31 75 -386 2 228 Ms	Vetrinjska ulica 30 2000 Aaribor Slovenia SLOVENIJA Vzhodna Slovenija Podravska vww.maribor2012.eu Mr Peter Tomaž Detertomaz.dobrila@maribor2012.eu 386 2 2281250 386 31 755 127 386 2 2281240	Aaribor Glovenia GLOVENIJA /zhodna Slovenija Podravska vww.maribor2012.eu Mr Peter Tomaž Dobrila Detertomaz.dobrila@maribor2012.eu -386 2 2281250 -386 31 755 127 -386 2 2281240 Ms Suzana Žilič Fišer		

Institution profile

Legal status	Public equivalent body
Geographic level of activities	International
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,...)

PP10 was established in 2010 and since then the team is co-producer of more than 1000 events from all fields of culture and art, education, science and research, and technology on local, regional, national and international levels.

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COMPETENCE: Public Institute MARIBOR 2012 - European Capital of Culture is a public institute in charge for the organisation, production and execution of the European Capital of Culture 2012 project, with Maribor as a nominated city and partner cities: Murska Sobota, Novo mesto, Ptuj, Slovenj Gradec and Velenje. Maribor is the second largest Slovenian city and the cultural, economic and university center of the north-western part of Slovenia. With the Europe Capital of Culture, Maribor faces a big and important challenge and takes responsibility together with the partner cities to nurture European culture. At the same time, it explores its own potential and looks to build a clear identity for itself in the future. The city is developing new contents, new programs and is redefining and bettering its established contents.

The staff is professional, highly educated

CAPACITY:

and their knowledge covers different fields of cultural production and artistic activity. On business side they have colleagues work on marketing, promotion and business planning. Therefore PP10 is capable for the preparation, production, realisation and execution of this project. On one hand they are collaborating with organisations and institutions from the cultural (and natural) heritage sector; on the other hand - as a public institute established by the Municipality of Maribor - they have close connection with the policy sector.

KNOW-HOW:

References of each individual professionally involved with the MARIBOR 2012 - European Capital of Culture are numerous and wide. From art historians to informatics and information sciences, media studies, architecture and design, visual arts and cultural studies, communication, economics, buildings engineering. All this knowledge makes PP10 a competent and coherent in this interdisciplinary working mode.

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Contribution of the partner to the project

Maribor 2012 institution will support the project with its knowledge: PP10 will work in curricula development, cooperate in staff exchange, and they will organize the 2nd cultural management course.

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Benefit of the partner from the project

After the City of Culture programme, the acquired knowledge on sustainable management will be essential to ensure the smart maintenance of tangible/intangible cultural achievements in Maribor.

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Financial contribution

Location of partner	Source of funding	Amount
	ERDF	139.820,75 €
EU partner within	Public co-financing	24.674,25 €
CENTRAL EUROPE	Total Budget	164.495,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

ERDF grant rate 85,00%

Contact details

Institution (original language, official name)	Provincia	Provincia di Treviso					
Institution (official English translation)	Province	Province of Treviso					
Address	Via Cal di	i Breda 116					
Postal code	31100						
Town	Treviso						
Country	Italia						
Region (NUTS1)	NORD-ES	NORD-EST					
Region (NUTS2)	Veneto	Veneto					
Region (NUTS3)	Treviso						
Website	www.pro	vincia.treviso.it					
Contact person (Firstname, Surname)	Mr	Gianluigi		Masullo			
E-mail	europa@p	provincia.treviso.it					
Phone (office)	+ 39 0422	656906					
Phone (mobile)							
Fax	+ 39 0422	+ 39 0422 656909					
Legal representative (Firstname, Surname)	Mr	Leonardo		Muraro			
Function	President	of the Province of Trev	iso				

Institution profile

Legal status	Public authority
Geographic level of activities	Local
Thematic field of activities	Others
Functional Type of partner	Public sector / administration

Previous experience participating in cooperation projects (e.g. transnational, inter-regional, RTD,...)

Province of Treviso has thorough experience in multinational partnerships and in EU projects. The region was partner in 12 EU projects, like RURALNET (CBC ITA-AT), Q AGEING (Central), PIMMS (Interreg IIIC), EXTRA LARGE (B5.3003) etc.

Treviso has lead partner experience as well, because it managed 3 projects: RURALNET, BURDS (Youth) and CHEF-NET (IT-AT small funds). The organisation is equipped by an internal department being in charge of project implementation and management.

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COMPETENCE:

Province of Treviso is a NUTS III region rich in cultural heritage in North Italy. The activity of the province can be considered a best example for other local authorities, due to the network created with other public and private stakeholders operating for the cultural heritage promotion. Treviso has a solid knowledge on international project development and implementation, and will support the HERMAN partnership and cooperation with these experiences.

CAPACITY:

The Province of Treviso, as a local entity assures a correct and sound implementation of the activities foreseen in the proposal, as it has adequate human (about 600), technical, logistic resources. The organizational structure of the provincial departments matches with the life cycle of a project, assuring a quality oriented financial and operational management. Specific offices of the Culture and Tourism Department will be involved in the project with all the necessary staff and

experts (also including external experts).

Concerning the staff allocated to the project, Treviso Province will involve a project manager, a content manager, a financial manager and a project communication manager.

KNOW-HOW:

Treviso Province is able to mobilize a great number of actors and stakeholders for disseminating and promoting the project, in particular at political level, as well as in organizing international events. An important added knowledge can be its experience of the new library system and the successful network created during the library development work. The best experience is the Libraries Service Centre of the Province of Treviso. It's a coordination office of the Treviso Libraries network, composed by 112 libraries of Public and private entities of the territory. The network can be considered also a best practice of collaboration between different authorities, and of a successful territorial management system (7 provinces)

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Contribution of the partner to the project

PP11 contributes to the project with its management knowledge in reg. networks related to cult. issues. They have important experience on heritage management to be shared with the PPs.

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Benefit of the partner from the project

HERMAN helps to consider the herit. preserv. as a pre-requisite of a process development and not as a goal. Culture will be not a useless thing but an opportunity for economy dev. and productivity.

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Financial contribution

Location of partner	Source of funding	Amount
	ERDF	154.687,50 €
EU partner within	Public co-financing	51.562,50 €
CENTRAL EUROPE	Total Budget	206.250,00 €
	- out of which for activities in 3 rd Countries (total costs)	0,00 €

ERDF grant rate 75,00%

Section 5: Project budget

Table 4: Budget break down #1

	WP 0	WP 1	WP 2	WP 3	WP 4	WP 5	WP 6	Total eligible	%
Staff costs	0,00€	154.080,00 €	78.730,00 €	225.310,00 €	196.820,00 €	163.440,00 €		818.380,00 €	40,48%
Administration cost		2.000,00 €						2.000,00 €	0,10%
External expertise	18.000,00€	151.650,00 €	28.008,00 €	141.660,00 €	208.913,00 €	16.200,00€	0,00€	564.431,00 €	27,92%
Travel/accommodation	1.650,00 €	48.560,00 €	75.160,00 €	54.650,00€	88.625,00€	98.750,00 €		367.395,00 €	18,17%
Meetings and events	350,00 €	4.000,00 €	33.000,00€	18.640,00€	20.640,00€	36.000,00€		112.630,00 €	5,57%
Promotion costs	Х	0,00€	119.099,00 €	7.380,00 €	10.125,00€	2.700,00€		139.304,00 €	6,89%
Equipment	Х	17.600,00€	0,00€	0,00€	0,00€	0,00€	0,00€	17.600,00€	0,87%
Investments	Х	Х	Х	0,00€	0,00€	0,00€	0,00€	0,00€	0,00%
Other	Х	0,00€	0,00€	0,00€	0,00€	0,00€	0,00€	0,00€	0,00%
Total	20.000,00€	377.890,00 €	333.997,00 €	447.640,00 €	525.123,00 €	317.090,00 €	0,00€	2.021.740,00 €	
WP Reference Total	20.000,00€	377.890,00 €	333.997,00 €	447.640,00 €	525.123,00 €	317.090,00 €	0,00€	2.021.740,00 €	
%	0,99%	18,69%	16,52%	22,14%	25,97%	15,68%	0,00%		

Table 5: Budget break down #2

	WP 0	WP 1	WP 2	WP 3	WP 4	WP 5	WP 6	Total eligible	%
Preparation phase	20.000,00 €	Х	Х	Х	Х	Х	Х	20.000,00 €	0,99%
Month 01-06	Х	88.814,00 €	118.884,63 €	60.521,00€	61.776,00€	26.618,00 €		356.613,63 €	17,64%
Month 07-12	Х	66.916,50 €	13.645,80 €	134.091,00 €	118.467,00 €	86.960,00 €		420.080,30 €	20,78%
Month 13-18	Х	72.426,50 €	83.978,63 €	89.252,00 €	77.446,00 €	71.928,00 €		395.031,13 €	19,54%
Month 19-24	Х	66.716,50 €	15.079,30 €	109.370,00 €	223.250,00 €	111.028,00 €		525.443,80 €	25,99%
Month 25-30	Х	83.016,50 €	102.408,64 €	54.406,00 €	44.184,00 €	20.556,00 €		304.571,14€	15,06%
Month 31-36	Х							0,00€	0,00%
Month 37-42	Х							0,00€	0,00%
Month 43-48	Х							0,00€	0,00%
Total	20.000,00€	377.890,00 €	333.997,00 €	447.640,00 €	525.123,00 €	317.090,00 €	0,00€	2.021.740,00 €	
WP Reference Total	20.000,00 €	377.890,00 €	333.997,00 €	447.640,00 €	525.123,00 €	317.090,00 €	0,00€	2.021.740,00 €	
%	0,99%	18,69%	16,52%	22,14%	25,97%	15,68%	0,00%		

Table 6: Budget break down #3

	WP 0	WP 1	WP 2	WP 3	WP 4	WP 5	WP 6	Total eligible	Partner Ref	%
Municipality of Eger	18.350,00€	157.120,00 €	26.659,00€	38.475,00 €	106.835,00 €	31.230,00 €		378.669,00 €	378.669,00 €	18,73%
National Office of Cultural	0,00€	12.980,00€	10.705,00 €	45.470,00 €	86.850,00 €	15.030,00 €		171.035,00 €	171.035,00 €	8,46%
City of Košice	300,00 €	13.820,00 €	118.948,00 €	27.395,00 €	22.275,00 €	19.560,00 €		202.298,00 €	202.298,00 €	10,01%
Municipality of Lublin	400,00 €	13.060,00 €	18.600,00€	109.440,00 €	32.180,00 €	20.920,00 €		194.600,00 €	194.600,00 €	9,63%
IRM Institute of Urban Dev	300,00 €	12.860,00 €	18.360,00 €	26.855,00 €	27.735,00 €	32.360,00 €		118.470,00 €	118.470,00 €	5,86%
Marco Polo System EEIG	300,00 €	36.100,00 €	23.130,00 €	38.675,00 €	29.275,00 €	39.650,00 €		167.130,00 €	167.130,00 €	8,27%
Municipality of Ravenna	350,00 €	35.750,00 €	23.400,00 €	34.675,00 €	71.675,00 €	68.450,00 €		234.300,00 €	234.300,00 €	11,59%
Province of Ferrara	0,00€	41.840,00 €	36.590,00 €	26.550,00 €	64.093,00 €	15.420,00 €		184.493,00 €	184.493,00 €	9,13%
Public Institute MARIBOR 2	0,00€	16.210,00€	22.345,00 €	37.515,00 €	40.915,00€	47.510,00 €		164.495,00 €	164.495,00 €	8,14%
Province of Treviso	0,00€	38.150,00 €	35.260,00 €	62.590,00€	43.290,00€	26.960,00 €		206.250,00 €	206.250,00 €	10,20%
Total	20.000,00€	377.890,00 €	333.997,00 €	447.640,00 €	525.123,00 €	317.090,00 €	0,00€	2.021.740,00 €		
WP Reference Total	20.000,00€	377.890,00 €	333.997,00 €	447.640,00 €	525.123,00 €	317.090,00 €	0,00€	2.021.740,00 €		
%	0,99%	18,69%	16,52%	22,14%	25,97%	15,68%	0,00%			

If applicable, please provide further comments on the budget

N.A.		

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Table 7: Specification of budget line "External Expertise"

Work package 0: Preparation			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
The Lead Partner has assigned a professional consultancy to provide assistance in developing the project including organization of partnership, development of content, preparation of the application form and budget.	0.1	LP: Municipality of Eger	18.000,00 €
Subtotal WPO	18.000,00 €		

Work package 1: Management			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Professional external consultancy supporting the LP in the fulfillment of the start-up requirements (relevant tasks: preparation of the Partnership Agreement, preparing and moderating internal kick-off, elaboration of the Management and financial Handbook)	1.1	LP: Municipality of Eger	10.350,00 €
External expert Project Coordinator assigned for assist Eger in the daily project level management at project level (3 days monthly for 27 months) including preparation and participation of management meetings	1.2.1	LP: Municipality of Eger	49.500,00 €
Support by professional management experts in the preparation of the partner level FLC reports, interim report, project level progress reports and the final report preparation (33 days), participation in management meetings	1.2.3 -1.2.8	LP: Municipality of Eger	21.600,00 €
Financial Manager assigned to assist Lead Partner in the daily financial management and monitoring of project spending (2 days/months) based on internal monitoring system at project level, drafting the financial parts of FLC and project level progress reports (30 days)	1.4	LP: Municipality of Eger	40.500,00 €
External FLC audits required by Marco Polo during the 30 months of project implementation	1.4.4 -1.4.8	PP6: Marco Polo System EEIG	4.500,00€
External FLC audits required by Ravenna during the 30 months of project implementation	1.4.4 -1.4.8	PP7: Municipality of Ravenna	4.500,00€
External FLC audits required by Ferrara during the 30 months of project implementation	1.4.4 -1.4.8	PP8: Province of Ferrara	4.500,00 €
External FLC audits required by Treviso during the 30 months of project implementation	1.4.4 -1.4.8	PP10: Province of Treviso	4.500,00 €
External expertise for daily project managment for Ferrara	1.2.1	PP8: Province of Ferrara	11.700,00 €
Subtotal WP1		15	1.650,00€

Work package 2: Communication			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
External communication expert required by PP3 to support development of Comm Guidelines, project identity, website, project level newsletters, comm materials, transnational press release and dissemination and knowledge shariong strategy	2.1-2.3	PP3: City of Košice	18.828,00 €
External communicatuion expert hired by Treviso to support the elaboration of partner level dissemination materials	2.1.8	PP10: Province of Treviso	9.180,00 €
Subtotal WP2	28.008,00 €		

Work package 3: Building innovative management strategies and models			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
External thematic support for LP to assist the thematic coordination of the WPs	3.1	LP: Municipality of Eger	4.500,00€
External expertise hired to support the elaboration of the State of Play Report	3.2.2	LP: Municipality of Eger	1.980,00€
External expertise hired to support the elaboration of the European benchmark analysis	3.2.3	LP: Municipality of Eger	9.000,00 €
External expertise hired to support the elaboration of the State of Play report	3.2.2	PP3: City of Košice	4.320,00€
External expertise involved in tasks related to the elaboration of Local/Regional Cultural Heritage Management Models (strategy planning, detailed elaboration of development tasks, elaboration of roadmaps and organisational/financial models. 30 mandays at 432 EUR/day.	3.3-3.5	PP3: City of Košice	12.960,00 €
External expert contributing to the implementation of the planned pilot action. The design, development and testing of the pilot action 'Collaborative Management Methods' by an external expert team. Cost based on quotation: 150 mandays at 270 EUR.	3.5.3	PP4: Municipality of Lublin	40.500,00 €
External company providing support for the application of a new software for the pilot action implementation and testing is needed. Cost based on a hypothesis of man days (daily rate € 300, 90 days).	3.5.2	PP10: Province of Treviso	27.000,00 €
external expert to assist in elaboration of good practices	3.2.2	PP8: Province of Ferrara	1.800,00€
external expert to assist in elaboration of CHMM	3.4.2-3.4.3	PP8: Province of Ferrara	7.200,00€
External expertise for pilot action Monuments Diagnosis System comprises of architectural services performed to offer a diagnosis identifying repairs and small scale investments that improve the estate and prevent their decay. 81 mandays at 400 EUR.	3.5.1	PP2: National Office of Cultural Heritage	32.400,00 €
Subtotal WP3		14	1.660,00€

Work package 4: Creating innovative services and functions for cultural heritage assets			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
External thematic support for LP to assist the thematic coordination of the WP	4.1.3	LP: Municipality of Eger	11.250,00 €
External expert contributing to the implementation of the planned pilot action Eger Rental of services for enabling conditions (temporary infrastructure and services, as electricity, water and sewage, etc.). Costs based on estimations based on market research and quotes.	4.3.4	LP: Municipality of Eger	63.000,00 €

External experts hired to contribute to the elaboration of the Toolbox in Activity 4.5 for the supporting partner (Eger) providing local expertise for the partner in charge of elaboration of Toolbox (NOCH); 3 mandays at 450 EUR/day.	4.5.2	LP: Municipality of Eger	1.350,00€
External experts hired to contribute to the elaboration of the Toolbox in Activity 4.5: evaluation and synthesis of best practices and pilot actions, methods, 'tips-and-tricks' for the development of new services and functions of cultural heritage assets. 40.5 mandays at 400 EUR/day.	4.5.2	PP2: National Office of Cultural Heritage	16.200,00 €
External expertise service for the PP3 to elaborate the Portfolio Analysis of Cultural Heritage Assets (PACHA)	4.2.2	PP3: City of Košice	4.320,00 €
External expertise involved in tasks (strategy planning, detailed elaboration of development tasks, elaboration of roadmaps and organisational/financial models) related to the elaboration of action plans. 12 mandays at 450 EUR/day.	4.4.2	PP3: City of Košice	5.400,00 €
External expert contributing to the implementation of the planned pilot action: design of OAG (outdoor archaeological guide) based on an android application able to use GPS detector smartphone devices, QR codes, RFID and on a Wi-Fi network, creating pathways of information. 81 mandays, 400 EUR/day.	4.3.4	PP7: Municipality of Ravenna	32.400,00 €
Ext. exp. contributing to Action Plan for Developing Local/Regional Cultural Heritage Assets (highly skilled expert in the "economy of culture" in order to guarantee the elaboration of the local action plan and to work in cooperation with the local partners). 13.5 mandays at 500 EUR/day	4.4.2	PP8: Province of Ferrara	6.750,00 €
External expert contributing to the implementation of the planned pilot action: setting up and design of the technological background (Static and audiovisual displays, Screening, Recording equipment and space, specific software, multimedia content, etc.) 77.1 x 400 EUR/day	4.3.6	PP8: Province of Ferrara	30.843,00 €
External expertise for the implementation of Pilot action 4.3.4.: implementation of the Talking monuments pilot project, scientific research of the monuments and writing descriptions on the basis of that, compiling photo documentation and development of the technical background	4.3.4	PP2: National Office of Cultural Heritage	37.400,00 €
Subtotal WP4		20	8.913,00 €

Work package 5: Strengthening management capacities			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
External thematic support for LP to assist the thematic coordination of the WP	5.1	LP: Municipality of Eger	11.250,00 €
External expertise related to the Cultural Management Courses	5.3.1	PP5: IRM Institute of Urban Development	900,00 €
External expertise related to the Cultural Management Courses	5.3.1	PP6: Marco Polo System EEIG	1.350,00 €
External expertise related to the Cultural Management Courses	5.3.1	PP7: Municipality of Ravenna	1.350,00 €
External expertise related to the Cultural Management Courses	5.3.1	PP8: Province of Ferrara	1.350,00 €
Subtotal WP5 16.200,00 €			

Work package 6:			
Description of "External expertise" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Subtotal WP6	0,00 €		

Table 8: Specification of budget line "Equipment"

Work package 1: Management

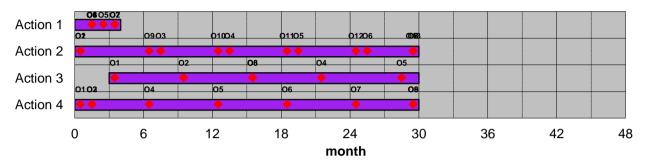
Description of "Equipment" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Smooth project and financial management requires an IT based solid monitoring and controlling system to be set up and operated, ensuring up-to-date information on the implementation and the financial status of the budget. Cost based on quote. (34 days at 400 EUR/day)	1.2.1-1.2.2	LP: Municipality of Eger	13.600,00 €
Portable computer, video projector and printer for administrative activity and training (€ 1.250) and headphones system for translation (€ 2.750)	1.2.1	PP7: Municipality of Ravenna	4.000,00 €
Subtotal WP1		1	7.600,00 €
Work package 2: Communication			
Description of "Equipment" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Subtotal WP2			0,00€
Work package 3: Building innovative management strategies and models			
Description of "Equipment" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
Sectification of Equipment to be subcontracted (max. 500 characters)	output	contracting parties	Autodite
Subtotal WP3			0,00€
Work package 4: Creating innovative services and functions for cultural heritage a	ssets		
Description of "Equipment" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
Description of Equipment to be subcontracted (max. 300 characters)	output	Contracting partner	Amount
Subtotal WP4			0,00€
Work package 5: Strengthening management capacities			
Description of "Equipment" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
	output	9.	
Subtotal WP5			0,00 €
Work package 6:			
Description of "Equipment" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
Description of Equipment to be subcontracted (max. 300 characters)	output	Contracting partner	Amount
Subtotal WP6		-	0,00€
Table 9: Specification of budget line "Investment"			
Please split the costs into works and investment-related equipment			
Work package 3: Building innovative management strategies and models			
Description of "Investment" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Subtotal WP3			0,00 €
			.,

Work package 4: Creating innovative services and functions for cultural h	eritage assets		
Description of "Investment" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
	ουτρατ		
Subtotal WP4			0,00€
Work package 5: Strengthening management capacities			
Description of "Investment" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
bescription of investment to be subcontracted (max. 500 characters)	output	contracting partner	Amount
Subtotal WP5			0,00 €
			0,00 €
Work package 6:	No of corr.		
Description of "Investment" to be subcontracted (max. 300 characters)	output	Contracting partner	Amount
Subtotal WP6			0,00 €
Table 10: Specification of budget line "Other"			
Work package 1: Management			
Description of "Other" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
· · · · · · · · · · · · · · · · · · ·	output	31	
Subtotal WP1			0,00€
			3,33
Work package 2: Communication	No of corr.	Contracting partner	Amazunt
Description of "Other" to be subcontracted (max. 300 characters)	output	Contracting partner	Amount
S. N. J. I.WPO			0.00.6
Subtotal WP2			0,00€
Work package 3: Building innovative management strategies and models	No of some		
Description of "Other" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Subtotal WP3			0,00€
Work package 4: Creating innovative services and functions for cultural h	eritage assets		
Description of "Other" to be subcontracted (max. 300 characters)	No of corr. output	Contracting partner	Amount
Subtotal WP4			0,00€
Work package 5: Strengthening management capacities			
Description of "Other" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
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Subtotal WP5			0.00.6
Subtotal WF3			0,00€

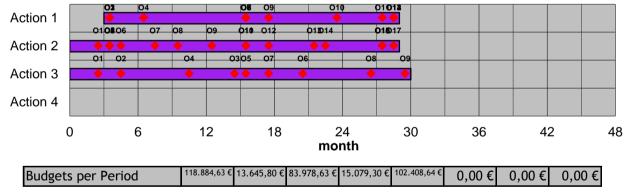
Work package 6:			
Description of "Other" to be subcontracted (max. 300 characters)	No of corr.	Contracting partner	Amount
Subtotal WP6	0,00 (0,00€

Timeline of Work Packages

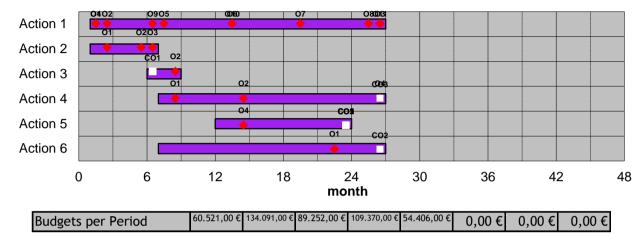
Work package 1		
	Start Date	End Date
Action 1	1	4
Action 2	1	30
Action 3	4	30
Action 4	1	30



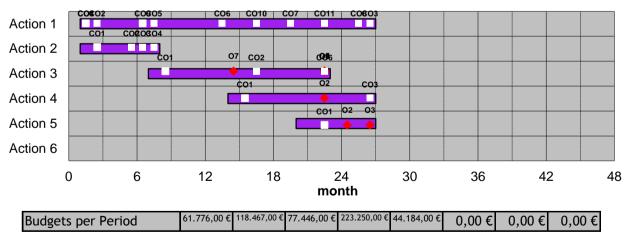
Work package 2		
	Start Date	End Date
Action 1	4	29
Action 2	1	29
Action 3	1	30
Action 4	0	0



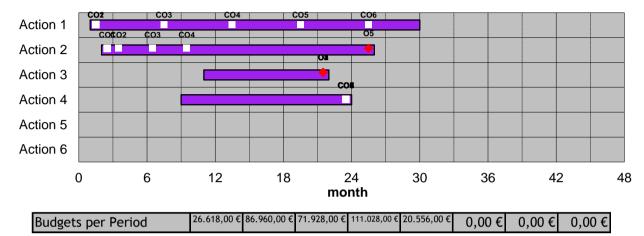
Work package 3		
	Start Date	End Date
Action 1	2	27
Action 2	2	7
Action 3	7	9
Action 4	8	27
Action 5	13	24
Action 6	8	27



Work package 4		
	Start Date	End Date
Action 1	2	27
Action 2	2	8
Action 3	8	23
Action 4	15	27
Action 5	21	27
Action 6	0	0



Work package 5		
	Start Date	End Date
Action 1	2	30
Action 2	3	26
Action 3	12	22
Action 4	10	24
Action 5	0	0
Action 6	0	0



Work package 6		
	Start Date	End Date
Action 1	0	0
Action 2	0	0
Action 3	0	0
Action 4	0	0
Action 5	0	0
Action 6	0	0

